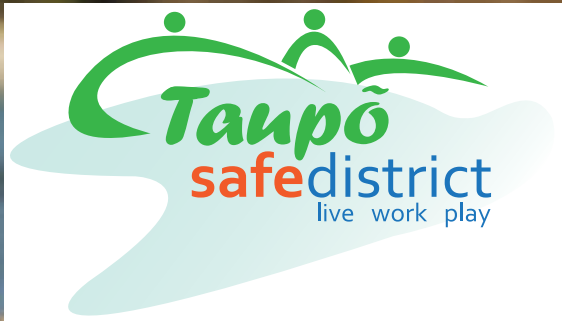


Taupo District Safe Community

Application for designation of
Taupō District as an International
Safe Community of the World Health
Organisation Collaborating Centre
on Community Safety Promotion

MARCH 2010





Taupō District Safe Community

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Taupō District Safe Community

FROM THE MAYOR'S OFFICE



As Mayor of the Taupo district, I am pleased to support any initiative which promotes the safety and wellbeing of our people. Living in such a naturally beautiful, popular and active part of New Zealand brings its own unique set of challenges. Taupo is already internationally recognised as a world-class tourism destination, so I am fully behind the application to the World Health Organisation to become an internationally recognised 'Safe District'.

Taupo District Council plays a huge part in the safety of its residents and has many programmes in place to promote and encourage good health and safety practices.

Our many lakes and rivers mean that water safety is a key concern – one which we are tackling head on. Last year the AC Baths' aquatic programmes team won the inaugural New Zealand Water Safety Awareness Award for its 'Swim for Life' and 'Lake Taupo Water Safety' education programmes. This is a positive step forward towards our goal, which is ultimately that every child in the Taupo district becomes a competent swimmer.

Road safety is also a key area that we are taking a proactive approach to. With the huge number of visitors our district receives each year, traffic on our roads can swell to extreme numbers. Our aim is to reduce the number of serious road crashes in our district through the use of a number of local and national road safety campaigns in which the Taupo District Council works closely with local police through both passive and very active approaches.

The recently assembled Taupo Safer Community Trust has already had its share of successes in crime prevention in Taupo. Along with the donation of two Segway Patrollers to the Taupo Police to patrol our many events, the Trust also initiated the installation of a network of CCTV cameras in our CBD, giving police greater ability to monitor public areas.

These initiatives, as well as the presence of 'Taupo Community Ambassadors' in Taupo's popular public areas during the summer months, will provide locals and visitors with a greater sense of safety.

'Our Neighbourhood' community events, organised by Taupo District Council in conjunction with Neighbourhood Watch, are bringing residential communities together, instilling a sense of pride and belonging, and encouraging neighbours to look after one another.

I am proud of the work that is going on behind the scenes and would like to personally thank all of our partners involved in the Safe District programme: ACC, Lakes District Health Board, New Zealand Police, for their help in making this district a safer place to live, work and play.

Rick Cooper
MAYOR

April 2010



Monday 22 March 2010

Tēnā koutou i ngā āhuatanga o te wā,

The Tūwharetoa Māori Trust Board offer these words with regard to the Taupō District Council and its partner agencies' application to the World Health Organisation for safer community accreditation.

Since 1926 with the formation of the first contemporary governance, Ngāti Tūwharetoa has always prioritised health and education as key employing skilled practitioners to work amongst the people. The initiatives highlighted within this document take that commitment a step further offering educational support to all, so as to fully appreciate their surroundings, whether they be at work or undertaking one of the many recreational activities this area is renowned for.

The foundations of our traditions and indeed our heritage lie in and around our 'taonga' or treasures namely Lake Taupō and the range of Tongariro with its World Heritage status. Ngāti Tūwharetoa are especially keen to see initiatives put in place to promote safety within these culturally significant areas.

This collective approach to care for people in and around the Taupō District will inevitably empower the people to foster the community spirit in making the Taupō District a safer place to Work, Live and Play.

Kia tau ngā manaakitanga o te runga rawa ki a koutou katoa.

Nāku iti nei,

Nā

Te Hokowhitu-a-Rakeipoho Taiaroa

Secretary
Tūwharetoa Māori Trust Board

Taupō District Safe Community

INTRODUCTION

Journey to Taupō Safe District

Following a meeting at Rotorua, in 2005 where Doctor Carolyn Coggan of Safe Communities Foundation New Zealand spoke on the concepts of designation as an International Safe Community, the Community Outcomes Bay of Plenty (COBoP) hosted a workshop in 2006 attended by a range of key stakeholders.

Initially it was mooted that Rotorua and Taupō would join together in making an application for accreditation. However further investigation revealed that there were sufficient differences and that they could continue the process independently.

In 2007 Taupō District Council gave the go ahead for The Taupō Safe District Project To be implemented. Funding partners included Accident Compensation Corporation, Lakes District Health Board and New Zealand Police.

In 2008 The Taupō Safe District Project Plan was instigated to bring to fruition the satisfying of requirements required for accreditation from the World Health Organisation, as an International Safe Community.

The World Health Organisation have developed a framework for communities to demonstrate a planned and sustainable approach towards a safer community.

In order to be designated as an International Safe Community the six criteria set out in the index are required to be met.

This report demonstrates how these criteria have been addressed for the Taupō District.



ACKNOWLEDGEMENT

Without the able assistance of ACC, Lakes District Health Board, the New Zealand Police and Taupō District Council (funding partners) and the support of numerous agencies, government and non-government departments, volunteer groups, sports clubs, service clubs and organisations we could not have embarked on this journey toward the designation as an International Safe Community.

We acknowledge their valuable contributions to our quest for accreditation and in particular the Director and staff of Safe Communities Foundation New Zealand.

Taupō District Safe Community

TAUPŌ DISTRICT ... AN OVERVIEW

The Taupō District is a vibrant, exciting, and magical place to live, work, visit and play.

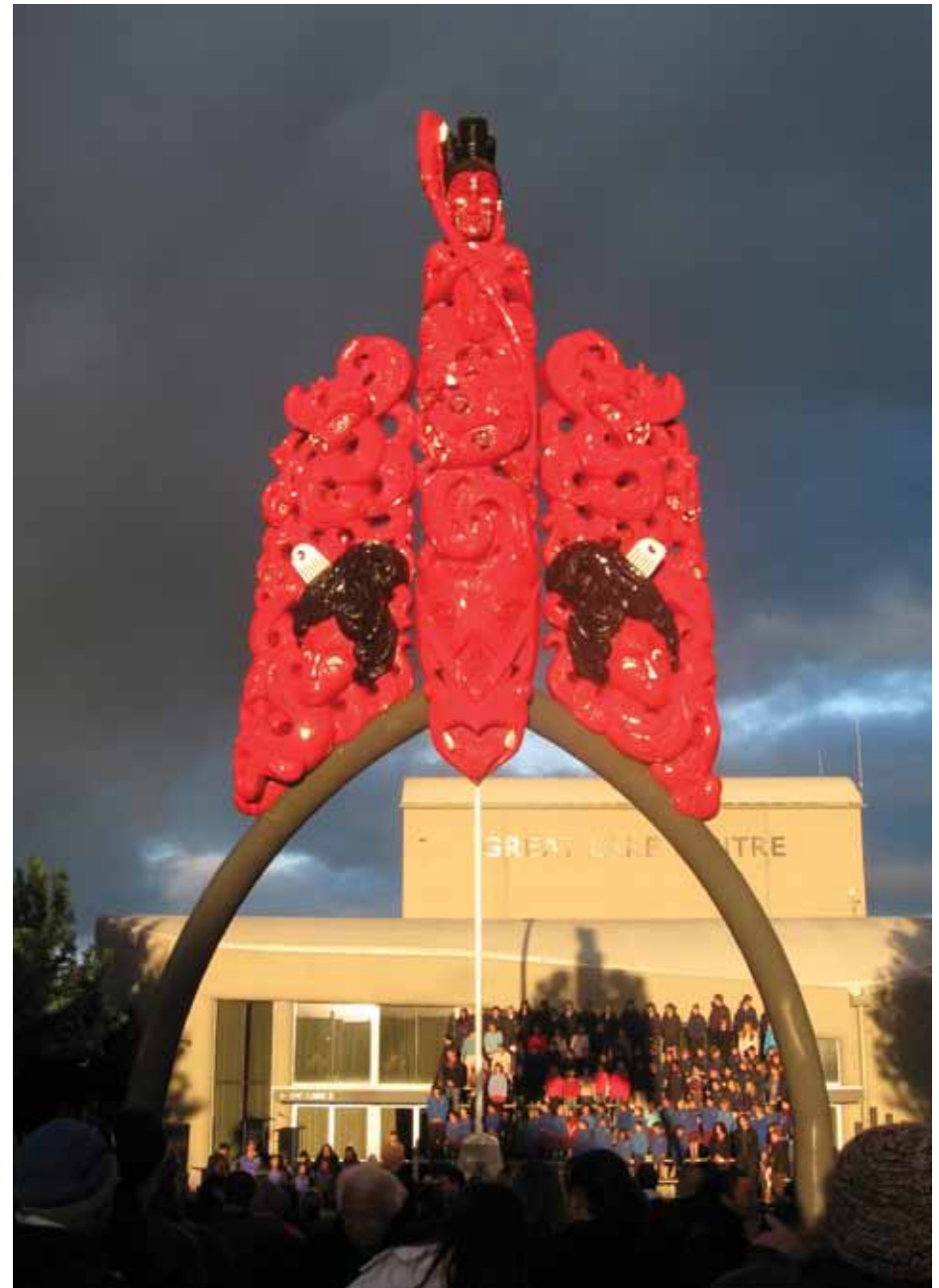
The local Tangata whenua (people of the land) Ngati Tūwharetoa have a history spanning centuries having arrived in the 13th Century aboard the Arawa, one of the canoes from the great migration. The high priest aboard the Arawa, Ngatoroirangi travelled from the Bay of Plenty coast inland to the Taupō region where he and other courageous ancestors secured the area for their kin. Historical references of that time continue to be celebrated through place names, oral histories of his descendants, and the traditional whakairo (carvings) that document the area's cultural foundation.

The District prides itself on being a world class tourist destination and an event location.

Geographically the District has Lake Taupō as a centre point with mountains to the south and the townships of Mangakino to the north/west, Turangi to the south, and Taupō on the northern bay of the lake. The Waikato River starts at Lake Taupō and winds its way north encompassing part of the Taupō District and Mangakino.

The surrounding rural landscape is ideal farming country and host to many walking and cycling tracks, through native bush and pastoral lands. The District is situated on the volcanic plateau, providing numerous energy outlets which continue to be tapped, and there are many tourist spots offering geothermal activity. The world renowned Huka Falls, and an abundance of sporting and recreational grounds, race tracks, (motor – A1GP, horse, motor cross, cycling) plus event centres, libraries, heated pool complexes and numerous cafes, restaurants, bars, reserves/parks, camping grounds, cater for both visitors and residents.

Our venues, in Taupō, include Owen Delany Park (to be used by Wales, South Africa and Ireland as training base for upcoming 2011 World Rugby Cup), AC Baths, and Events Centre, Great Lake Centre, Museum, Library, and other sports related facilities, such as 36 hole Taupō Golf Course,



Taupō District Safe Community

world famous Wairakei Golf Course, all weather hockey ground, squash and tennis courts, skateboard park, grounds for netball, soccer, rugby, cricket and velodrome, to name but a few. The townships of Mangakino and Turangi also have their facilities catering for residents and visitors.

The lake and river offer many attractions from camping, boating, yachting, fishing, pleasure craft, swimming, kilometres of beaches etc, with Prawn Park, Huka Falls Jet ride, Bungee Jumping, Para Sailing, Adventure parks, Horse treks, Tandem Sky Diving, kayaking, trout hatchery, power station tours (geothermal and water) plus mountain activities are but some of the showcase things to do in our wonderful District.



Taupō District Safe Community



DEMOGRAPHICS

The current Taupō District Council area was established on 1 December 1989. Located in the Central North Island of New Zealand, the District includes the large catchment area of Lake Taupō, the hydroelectric dams on the Tongariro and upper Waikato rivers, and substantial geothermal resources.

The District contains expansive areas of exotic pine forests and farmlands - the predominant land uses - and includes native forests and parts of Tongariro National Park, the Central Plateau mountains, the Kaimanawa Range and Pureora Forest Park.

Taupō, Turangi and Mangakino are the three main urban areas in the District. There are many lakeside settlements around the shores of Lake Taupō and the Waikato River.

POPULATION

Taupō District has a usually resident population of 32,418 according to the 2006 Census. This is about 0.8% of New Zealand's population. It has increased by 3% from 2001 Census. Population estimates from Statistics New Zealand show minimal population growth since 1994 at a rate of less than 1% per year. On busy days during summer the number of people in the District including visitors can reach about 58,000.

The major ethnic group in Taupō District consists of European (68.3%) and Māori (28.2%). Only about 4% of the population are of other ethnicities including Asian, Pacific people and middle/eastern and Latin American/African.

Figure 2.1(i) shows that Taupō District has a young population with more than half of both male and female population below 40 years old and 22.2% are below 15 years old. The median age for the population is 37.5 years. There is also an almost equal proportion of male and female population. Around 13.6 percent of people the population are 65 years old and over.

Taupō District Safe Community

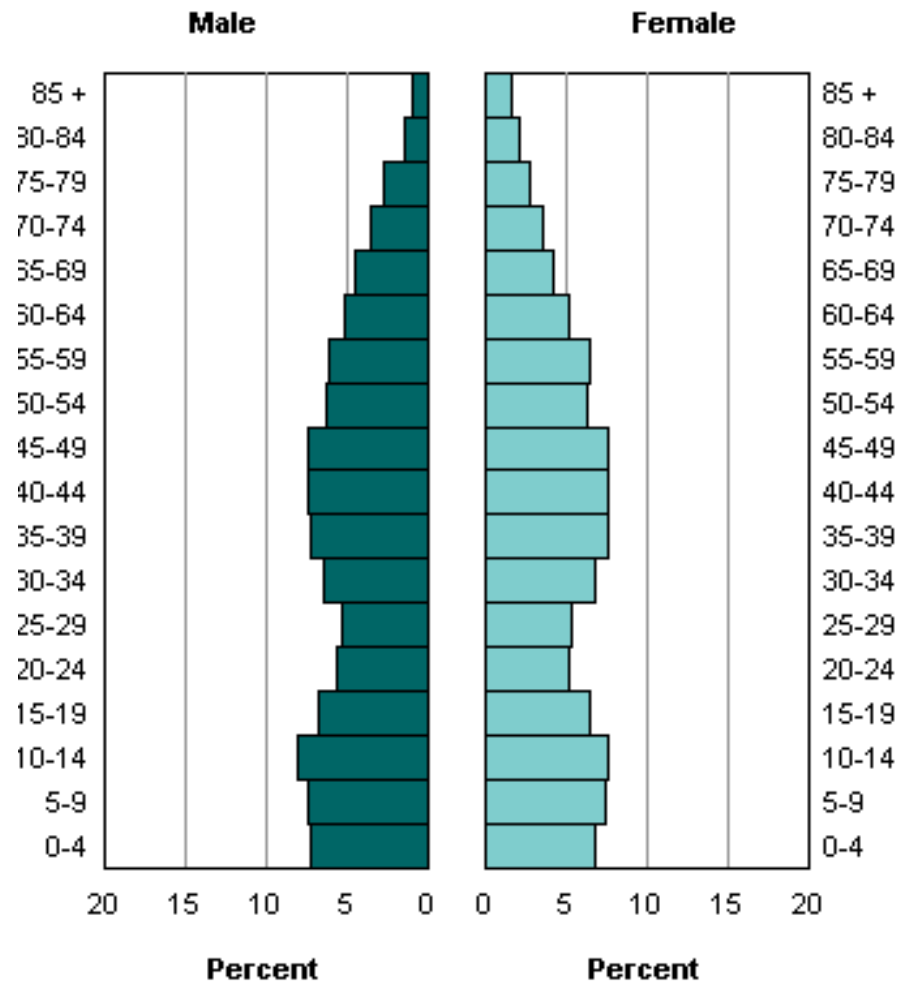


Figure 2.1(i) Population Distribution by age, Taupō District, 2006
 Source: Statistics New Zealand Census 2006

Māori ethnic population

Out of 73 Districts in New Zealand Taupō has the 23rd highest population of Māori which equates to 1.5% of the country's Māori population at around 8,643 people. The District's Māori population is younger than the total population with about 33.9% at under-15 years. The Māori median age is 24.4 years. Just over 5% of the Māori population is aged 65 years and above.

Population estimate and projection

Statistics New Zealand estimated the District's population to be growing at a slow rate of less than 0.5% annually. This is even lower than the national average population growth rate of 1.1% per year. The estimate even declined by 0.3% from June 2007 (33,500 people) to June 2009 (33,400 people).

In more than 20 years the District's population is projected to reach 34,800, an increase of just 1,400 people from the 2009 level. The population is also seen to become older with the projected median age of 40 by 2011, reaching 47.2 years by 2031.

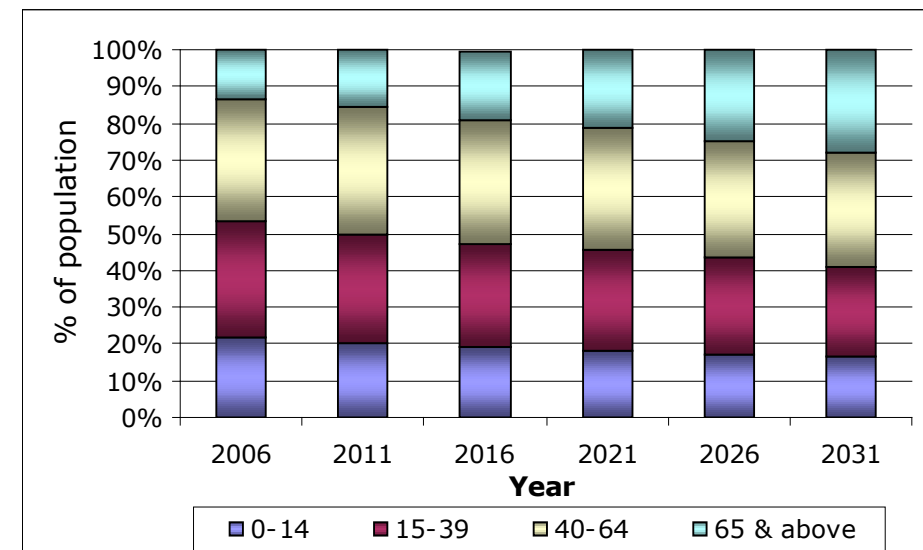


Figure 2.1(ii). Projected Population of Taupō District, 2006 to 2031
 Source: Statistics New Zealand

Taupō District Safe Community

ECONOMY

The five major industries are the primary ones of forestry, geothermal production, and farming, which are reliant on the natural resources of the District; and the secondary industries of tourism, and retail, which also rely on the natural environment to attract people to the location. Predominately, tourism is the major driver of the economic growth of the Taupō town and tourist numbers in the District are expected to increase by 40% between 2006 and 2026. To service this increased growth the occupational composition in Taupō is expected to continue to be concentrated on the areas of accommodation, restaurants, and retail, whilst agriculture, construction business services and forestry will remain dominant. As the town's economy is based around these industries, the occupational structure matches employer's needs. Taupō District differs significantly from the national occupational structure, with the largest employers being traditionally lower paying industries. The proportion of workers in retail, accommodation, cafes and restaurants is much higher than national trends of occupational composition.

In 2006 the Districts main industries for employment were as follows:
(sourced from New Zealand Census 2006)

- Accommodation and food services employed 12% of working residents (double National Average)
- The retail trade also employed 12% compared to 10% nationwide.
- Primary Industry was a more important employer in the District than across the country with agriculture, forestry, and fishing employing 11% of working residents a(7% nationally)
- The construction industry employed 10% of the workforce locally (8% nationally)
- That was followed by manufacturing 9% compared with 12% nationally
- Education employed 6% locally and 8% nationally
- Health care and social assistance employed 6% of local workforce compared with 9% across the country
- The last industry to employ a substantial proportion of Taupō's workers was professional,
- Scientific and technical services (5% in Taupō and 8% nationally.)



Taupō District Safe Community

HEALTHY, ACTIVE LIFESTYLE

The Taupō District population has a lower estimated life expectancy than the national average. This is due to a combination of preventable factors such as the relatively high proportion of the population who smoke and the increase in the number of deaths caused by ischemic heart disease; socio-economic factors such as the high prevalence of deprivation circumstances for pockets of the community; and demographic factors such as the fact that Māori residents (who make up a higher proportion of the District population than in other areas of the country) are estimated to have lower average life expectancy than non-Māori. Despite this trend, there is a positive trend at the other end of the spectrum where infant mortality rates are decreasing.

Mental health issues such as suicide and self harm and problem gambling are showing positive gains. Suicide rates in the Lakes DHB have been decreasing whilst the reduction in gaming machines and gambling expenditure throughout the District since 2003 suggests either a reduction in the number of problem gamblers or a reduction in the individual spend of gamblers throughout the District.

From the perspective of behaviours that provide health benefits, Taupō is renowned for its recreational opportunities which promote healthy and active lifestyles. This is reflected in the Council-owned recreational facility usage levels which are high as are satisfaction levels with the facilities. The high level of hectares of public open space per capita provides further opportunities to undertake recreation, sporting and leisure activities.

Changes in lifestyle behaviours have positive outcomes for residents in the District. The high level of sustained participation in physical activity and healthy eating practices by residents who have completed the Active and Well programme will reduce the risk factors of health issues for these participants. Work-life balance is also important to reducing risk factors such as stress and Taupō District residents have indicated they have a high level of satisfaction in their work-life balance.



Taupō District Safe Community

COMMUNITY BELONGING

Taupō District residents are very happy with their quality of life which suggests an overarching satisfaction with level of community spirit and perceptions of Taupō as a place to live and work. Despite this, voter turnout in local authority elections have continued to decline which may indicate a lack of knowledge or interest in the impacts Council may or may not have on their quality of life (through the provision of services and the like).

COMMUNITY SPIRIT

Overall community well-being or a sense of belonging contributes to community safety and a general sense of well-being. The level of community spirit also affects people's perceptions of Taupō as a place to live, work and visit.

WHAT ARE THE MEASURES?

- Perceived quality of life
- Percentage of voter turnout at local elections

Perceived quality of life

1. Why is this measure important?

The level of perceived quality of life provides an indication of the overall sense of wellbeing of members of a community.

2. Latest Data

The information for this indicator is sourced from the 2007 Choosing Futures Waikato perception survey. The next survey will be conducted in 2010.

The questionnaire measured a number of specific aspects of life in the District before respondents were asked 'Thinking in general about your

Quality of Life and using the scale where 0 = very unhappy and 10 = very happy, how happy are you with your Quality of Life?' The vast majority of the Waikato regional respondents (90%) were happy with 'their Quality of Life' (scores of 7 – 10). One quarter of the respondents (27%) rated their overall happiness with a score of 10, while 19% rated this with a score of 9. The Happiness Index (a weighted score across the happiness scale) for quality of life was 82.6, a result that implies the respondents are very happy with their quality of life. The Taupō District result was a score of 83.6.

Taupō District respondents are very happy with their quality of life. This corresponds with the findings of the Waikato Region respondents as a whole.

Perceived quality of life 2007 (Index score (0-100))

	Happiness Index 2007
Taupō District	83.6
Waikato Region	82.6

Source: 2007 Choosing Futures Waikato perception survey

Perceived level of community safety

1. Why is this measure important?

Taupō District Council together with key agencies put in place a plan to make Taupō District a safer community by reducing injury, preventing crime and improving safety in all areas. It is important for the community to feel safe as it is one measure that contributes to quality of life.

2. Latest data

Responses to the TDC Residents and Ratepayers Satisfaction Survey (2009) showed a perceived level of community safety to 74%. Mangakino/Poakani residents had a perceived level of community of 82% in 2009. Turangi-Tongariro and Taupō/Kaingaroa wards showed a perceived level of 78% in 2009; and Taupō/Kaingaroa of 71% in 2009.

Taupō District Safe Community

Perceived level of community safety 2009

Location	2005	2006	2009
Mangakino-Pouakani	74%	63%	82%
Turangi-Tongariro	70%	81%	78%
Taupō/Kaingaroa	79%	83%	71%
Taupō District total	77%	81%	74%

Source: TDC Resident and Ratepayers Satisfaction Survey 2009

3. Trend over time

According to responses to the 2009 TDC Residents and Ratepayers Satisfaction Survey, the perceived level of community safety of the respondents suggested, compared to the 2005 and 2006 surveys, an increase in perceived community safety in the Mangakino-Pouakani area; a stabilised perceived level of safety in Turangi-Tongariro; but a considerable drop in both the Taupō/Kaingaroa ward and across the Taupō District as a whole. This is an unfavourable trend overall but may have been influenced by the impact of the murder of a Tourist in Taupō in 2008

Perceived level of personal safety

1. Why is this measure important?

It is important for every member of the community to feel safe as it is important to individual's view of their living environment, their sense of well-being and overall quality of life.

2. Latest data

The information for this indicator is sourced from the 2007 Choosing Futures Waikato perception survey. The next survey will be conducted in 2010.

The respondents were asked 'Thinking now about issues of crime and safety, and using a scale where 0 = very unsafe and 10 = very safe; please tell me how safe or unsafe you would feel in the following situations'.

The majority of Waikato regional respondents (92%) felt safe in their community during the daytime (scores 6 – 10). Two thirds of the sample (66%) felt safe in their community after dark (scores 6 – 10) and 16% felt unsafe (scores 0 – 4). The daytime safety index for the Waikato Region was 82.8 and the after-dark safety index was 64.9. Comparable results for Taupō District were scores of 79.1 during the daytime and 64.3 after dark.

Taupō District Safe Community

SUPPORTING YOUNG PEOPLE

The Taupō District, through the provision of activities, facilities and events specifically for youth demonstrates the Communities commitment to young people and the acknowledgment that young people form a significant part of our community and have the same rights as everyone else, especially to be heard, to be included, to be protected and to live fulfilling lives.

The District can support young people by providing role models and acknowledging their achievements.

WHAT ARE THE MEASURES?

Youth activities and facilities: Events planned by, for and with young people

1. Why is this measure important?

Young people offer high levels of energy and ability and frequently make positive contributions to the Taupō District. Young people test society's values and norms, provide energy and new ideas and encourage change. They form a significant part of our community and have the same rights as everyone else, especially to be heard, to be included, to be protected and to live fulfilling lives. They have different needs and perspectives from those of adults and should be consulted on community development

2. Latest Data

Activities, events and facilities for young people in the Taupō District include:

- **Youth Festival** – Class of 2009 was held over eight days at the end of May as part of Youth Week. The event was planned by community groups and well-attended by young people. It involved performances, activities, workshops and educational experiences. Over 2000 young people participated in this event.
- **Big Music Day** - Annually the Taupō School of Music holds a big music day at the Great Lake Centre, where young musicians come together for the day and work with a well known conductor. It is a fun day where the level of performance changes greatly with the help of the conductor. By the end of the day a performance is held for the public.

- **Youth Talent Quest** – The Taupō Youth Arts Trust held the Youth Talent Quest in October. Young people aged between 8 and 18 were welcome to perform as a solo, duo or group in various categories. From this winners were selected and a concert held.
- **District Youth Awards** - Each year Taupō District Council in conjunction with Taupō Times holds the District Youth Awards where young people from intermediate to high school age are nominated in one of four categories. There are three age groups and the outstanding young person and runner up in each are acknowledged with a trophy/certificate and prize money. There is also an outstanding winner who is selected over all nominees.
- **Children's Day** was held in March 2009 where children and families participate in a festival of activities and events.
- **Department of Internal Affairs Project** - Funding was gained for three years to employ a Community Development Worker based at REAP to work with issues for young people in the District. The project addresses key issues for young people and brings various community partners together for initiatives for young people.
- **Ministry of Youth Development Young Peoples forums** were held in the District for young people to express their opinions and thoughts on youth issues. The event was facilitated by the Ministry of Youth Development.
- **Arts scholarships** – Creative Taupō, the Community Arts Council of the Taupō District, holds a youth arts scholarship. There are two scholarships open to young people under the age of 18. Each year there is \$1000 for both the performing and the visual arts category winners. Visual entrants need to bring along work they have completed in the 12 months prior to the scholarship, and performing entrants need to perform two contrasting pieces.

Taupō District Safe Community

- **After-school OSCAR approved programmes** and school holidays programmes are held at the Taupō Events Centre. Youthtown is now based in Taupō in a purpose build facility next to the Event Centre. Youthtown provides after school and holiday programmes for young people between the ages of 13 to 18 years.
- **Flipside 24/7** - This is an after school and holiday activity in Mangakino with funding provided by Ministry of Youth Development.
- **Taupō Museum** has an Education Officer who works with school groups through tours and themed exhibitions to develop interest in art and history.
- **Children and Young Persons' Librarian** - TDC employs a Children and Young Persons' Librarian who maintains regular contact with schools in the District to promote the library as a service and resource, to identify specific needs that could be met and provide support for the development of information literacy. This involves participating in school newsletters, carrying out professional development workshops with teachers and liaison with other organization.
- **Youth Education Driving Sessions** - During the year Taupō District Council in conjunction with Taupō MotorSport Park, Taupō Police and Taupō Colleges have hosted a series of Youth Education Driving Sessions that involve 13-19 year olds.
- **High School Formula One Challenge** - In conjunction with the Youth Festival Week in May 2009 Council ran a High School Formula One Challenge where 35 students attended a practical skills course. Council also ran a Driver Directions Practical Skills Course in July 2009 involving 35 students with their caregivers. There were 5 practical skill stations setup for students 13-19 years of age learning to drive. The Road Show from Auckland also provided assistance on learning opportunities and a crash case study for students to solve. This activity was repeated for two days in December 2009. Taupō Safe District - Strategy



Taupō District Safe Community

TAUPŌ SAFE DISTRICT - STRATEGY

The strategy is founded on the principles of collective action, collaboration, coordination and proactive responsiveness. The whole community and district is recognised as having a role to play in injury prevention and safety promotion.

In the past Taupō has had separate Safer Community Committees in Taupō, Turangi and Mangakino but with the introduction of the Steering Committee for our Safe District Project, and emergence of the Taupō Safer Community Trust, emphasis is now being directed and channelled in the right directions to collaborate and enhance the methodology recognised as paramount to achieve accreditation.

Our TSDPP outlines the means by which we are and have achieved our goals and by bringing together all the organisations and agencies in our District in an over arching theme we can gauge our effectiveness collaboratively as against the individual efforts of the past.

The Project Manager – Safe Communities sits on the committees of Turangi and Mangakino and by invitation speaks at the Taupō Safer Community Trust bi-monthly meeting, thus ensuring each is informed of the projects and initiatives being conducted across the district as a whole.

By keeping our processes simplified, we have been able to fulfil the criteria required in a collective but easily identifiable manner, thus using to our utmost benefit, the resources, personnel, and initiatives, implemented and available.

We are constantly looking for ways to improve the district in areas of health, safety, crime and injury prevention, and with four separate identified communities, Taupō, Turangi, Mangakino and rural within the district, our approach to fulfilling the criteria has had to be different from individual cities or metropolitan areas, now accredited.

Dialogue, discussion, debate, analysis, passion, dedication and action are but some of the underpinning strengths of the District and the volunteers and employees of the communities, as they continue to promote strong, healthy and safe environments to live work and play.





CRITERIA

1

An infrastructure based on partnership and collaboration governed by a cross-sectional group responsible for safety promotion in the community

Taupō District Safe Community

Taupō District (comprising the towns of Turangi, Mangakino, Taupō and rural countryside) recognised in developing the Long Term Council Community Plan, that safety, reduction of injury and crime were paramount for the residents and visitors alike.

By adopting the WHO Safe Community model and seeking accreditation as an International Safe Community, the District would ensure that there was an integrated approach to planning community safety using all available evidence. This meant involving all sectors of the community working together in a coordinated and collaborative way, forming partnerships to promote safety, manage risk and increase the overall safety of its residents and visitors. Being designated as an International Safe Community improves the quality of life for individuals, strengthens and supports community cohesion through increased participation in injury prevention and community safety initiatives, and provides a vehicle for involvement of the TLA, businesses, organisations, schools, sports and recreation groups, families and individuals to improve their own safety and the safety of others.

The Taupō District Council has now included Community Safety, in their LTCCP, as well as the designation and re-designation process as an International Safe Community on-going to 2019.

To ensure that the District met the criteria required, a coalition steering group of Taupō District Council, ACC, Lakes District Health Board and the New Zealand Police, with input from NZ Fire Service, St Johns Ambulance, Town Centre Taupō, NZ Land Transport, and NZ Water Safety was formed. This voluntary collaboration of key partner agencies drives the overall strategic direction for injury prevention, safety prevention and crime prevention within the Taupō district, through the Taupō Safe District Project. The coalition steering group meets on a monthly basis

The Taupō Safe District Coalition Steering Committee (TSDCSG) will contribute to the planning and implementation of injury and safety promotion projects within the Taupō District. The group aims to improve the quality of life of local residents and visitors to the district through its actions. Terms of reference are included in TSDPP (appendix).

This coalition steering committee produced the Taupō Safe District Safety Project Plan (a document forwarded to SCFNZ along with template notification of intention to make application for accreditation as an International Safe Community).(Appendix) Regular steering committee meetings have been held since, and will continue with initiatives and projects being implemented, including a comprehensive web site following designation, as we work within the parameters of the LTCCP to 2019.

A Project Manager – Safe Communities to oversee the accreditation process was project appointed in August 2008.

The following diagram demonstrates the relationship between the Taupō Safe District Project Plan and the working streams.



Taupō District Safe Community

TAUPŌ SAFE DISTRICT PROJECT PLAN

OUR VISION:

“Taupō Safe District to live, work and play”

OUR LOGO:

The logo design shows the three Central Plateau Mountains in the North Island, New Zealand, (Ruapehu, Ngaurohoe and Tongariro) which represent residents and visitors to the Taupō District. The long arm of Ruapehu encompasses Taupō as a protective measure, with “Safe” reflecting the injury, safety and crime prevention goals. The use of the macron over the word Taupō demonstrates recognition and incorporation of the various hapu in our District. The use of the colour Blue depicts the sparkling waters of the lakes and rivers; the use of the Green colour depicts the environmental aspects of the District; and the Orange/Red colour represents our vision.



GOALS:

1. Lower injury in the Taupō District by raising the awareness and commitment to injury prevention and safety promotion.
 - a. Provide active support to locally led initiatives that make significant contributions to reducing the incidences of injury
2. Improve safety on our road.
 - a. Support the implementation of the Taupō/South Waikato District Road Safety Strategy

3. Embrace safety through preventative and supportive crime prevention activities
 - a. Ensure the phased adoption of Crime Prevention Through Environmental Design principles into the district wide planning and policy
 - b. To promote Crime Prevention Through Environmental Design principle for application by owners and occupiers or existing buildings and space
 - c. To provide active support to locally led initiatives that make significant contributions to reducing the incidences and effect of crime.
4. Encourage and support safety and injury prevention through collaboration and co-ordination.
 - a. Ensure that there are collaborative relationships build between Central Government, local government, iwi, non-government organisations and the community sector.
 - b. Ensure effective injury prevention, road safety, and crime prevention activity through sustained funding arrangements.
 - c. Ensure the phased adoption of public awareness regarding the Taupō Safe District Project and its initiatives.
5. To gain accreditation as an International Safe Community.

The interaction between volunteer organisations, government and non government departments is a credit to the responsible leaders within our community, and augers well for the future of the district as we progress towards our goals within this application criteria.

Taupō District Safe Community

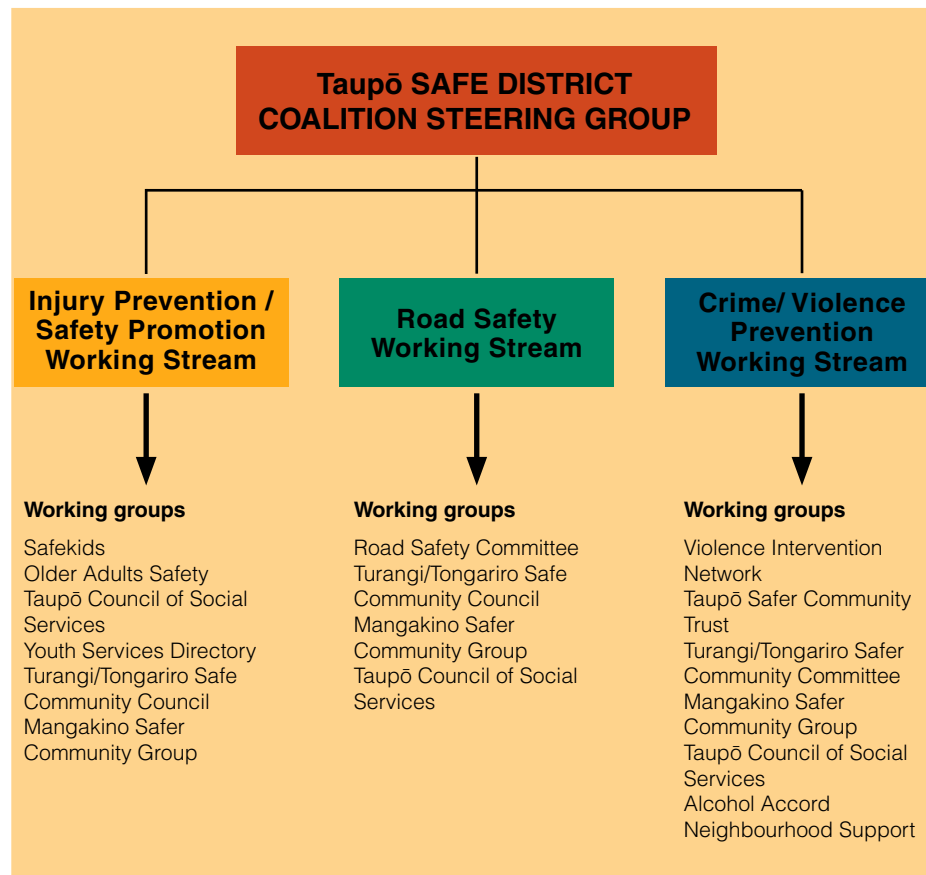
MEMBERS OF THE TAUPŌ SAFE DISTRICT COALITION STEERING GROUP

Barbara ARTHURS	Taupō Safer Community Trust
Tony JEURISSEN	Senior Sergeant – Officer in Charge Taupō Police
Kathleen ERSKINE-SHAW	Portfolio Manager - Lakes District Health Board
Nigel RICHARDS	Assistant Area Manager – New Zealand Fire Service
Ray ADLAM	Injury Prevention Consultant – Accident Compensation Corporation
Maria WOOD	Programme Leader Social Environments - Bay of Plenty District Health Board
Grant TULLOCK	Community Constable – Taupō Police Station
Tina JAKES	Community Manager – Taupō District Council
John RIDD	Community Policy and Planning Manager – Taupō District Council
Dylan TAHAU	Strategic Relationships Manager - Taupō District Council
Carole PARKER	Community Development Manager - Taupō District Council
Doug SCOTT	Programme Manager – Safe Communities



Taupō District Safe Community

The following diagram demonstrates the relationship between the Taupō Safe District Project Plan and the working streams.



The overarching theme being one of collaboration and co-operation between Government and non Government Departments, organisations, sports club, groups and individuals, to identify any gaps and implement strategies or projects to adequately cover same. This direction was strongly supported by all the partners in the coalition, and resulted in several different initiatives being put together (set out in detail under Criteria 2, 3, and 4 in this application)

Working streams focus on priority areas of delivery as identified by TSDCSG. The Project manager sits on these working groups and provides the formal link between the TSDCSG and individual working groups. With the majority of the organisations represented in the Taupō Safe District Plan also being involved in service delivery activities or in networks of providers, the Project links directly with working groups to ensure that priorities are being addressed, duplication avoided and gaps in service delivery identified.

The working streams meet regularly with the Project Manager to:

- Collect and analyse relevant data
- Identify high-risk and vulnerable populations and locations
- Identify existing services, programmes – stock take
- Identify existing formal and informal networks, forums and other collaborative issues
- Prioritise, support, advocate and participate in services and programmes
- Identify monitoring and evaluation mechanisms.

Taupō District Safe Community

The following is a summary of the working groups operating in the Taupō District. They are organised under the individual work streams. Groups that operate across one or more work stream are listed at the end.

INJURY PREVENTION/SAFETY PROMOTION STREAM

SafeKids

Safe Kids New Zealand is the injury prevention service of the Starship Children's Health and is a member of Safe kids worldwide. The Taupō has a very capable co-ordinator working on the projects aimed at Childrens safety, namely, Child Car Restraints, Booster Seats, Cutting and Piercing injury, Fire Safety, Burns, Poisoning. This group meets bi-monthly evaluating projects, and initiating road side checks for Child Car Restraints, and is fully reported on in Case Study 4 in this application.

Older Adult Safety/Age Concern

Taupō Age Concern is a social service dealing with the problems of elderly. They conducting their programmes and run their monthly meetings from the Spa Road, Waiora House. Included are referrals to classes of Tai-Chi for older adults for strengthening and balance. The elderly in Taupō District are catered for by a number of the volunteer services and other programmes run by Government Departments, encompassed under the TCOSS umbrella, and includes Mobility Safety on Scooters, Financial and Emotional Family Violence, Hardship, Prevention of Injury and Safety advice.

ROAD SAFETY STREAM

Road Safety Committee

The Road Safety Committee is made up of members of the Road Traffic Division of South Waikato and Taupō District Councils and Road Traffic Division of New Zealand Police. Meeting quarterly, they evaluate crash and road traffic accidents within the district covering State Highways and local roads. From the data analysis, programmes and initiatives are instigated to deal with current and re-occurring trends in driver behaviour. Projects around Speed, Keeping Left, Fatigue, Intersections, Alcohol/driving behaviour etc are some that have been put in place

in our district. This group is very pro-active in prevention methodology, including regular Bill Board changes on State Highways of current reminders. Case Studies on some of the programmes are reported on later in this application.

CRIME/VIOLENCE PREVENTION STREAM

Violence Intervention Network

This group has a strong membership in Taupō District. Well led by a former victim of family violence, and in collaboration with the Family Violence Unit from New Zealand Police.

This committee meets monthly with a variety of guest speakers on pertinent subjects, programmes initiated, including "White Ribbon Day" and emphasis on getting the message out into the public "Its not ok" or "Never ever shake a baby" A sharp rise in reported offences, is indicative of the positive reaction to the messages. Reported fully in Case Study 26.

Alcohol Accord

Taupō has in place an Alcohol Accord and an Off-Licence Accord, with regular meeting taking place. Each accord is aimed at current law and host responsibility. The collaboration between owners of licensed premises with relation to alcohol fuelled behaviour and harm, is but one of the many benefits arising from the accords. Supply of alcohol to minors, the prohibiting of entry for anti social and intoxicated behaviour on patrons from all bars means the hosts are fulfilling their obligations under present law. Initiatives and projects are included in Case Study 23 in this application.

Neighbourhood Support

In Taupō, Turangi and Mangakino responsible residents of particular suburbs have formed Neighbourhood Support Groups. A full time co-ordinator works with the elected representative of each suburban group, and in collaboration with Intel Section of New Zealand Police they collate information on Graffiti, anti social behaviour, known or suspected drug or criminal residences, safety issues such as overhanging trees, unsafe footpaths, lighting, abandoned vehicles etc. Monthly newsletters are issued setting out safety initiatives for prevention of injury and crime, or to bring to the other residents notice subjects of importance such as anti-

Taupō District Safe Community

social behaviour, crime patterns and matters of concern. Reported in full under Case Study 20.

Taupō Safer Community Trust

Following the murder of Karen Aims in Taupō in 2008, strong local government lobbying culminated with the formation of the Taupō Safer Community Trust. (Trust deed attached as appendix.)

Since inception the Trust has concentrated on Crime Prevention activities in the Central Business area of Taupō and has been successful in increasing the number of security cameras installed in the CBD. These are very useful in identifying possible breaches of the peace, in determining identity of offenders for disorderly behaviour and violence. The monitor is situated in the Watch-house at the Taupō Police Station, and this is manned during the relevant late evening and early morning troublesome times. Alcohol related harm has been reduced as result of the cameras, which in themselves are a deterrent to some of the offending.

The Trust has sourced funding and obtained two Segway mobility vehicles. These have been modified and had sign writing, blue and red flashing lights installed, and are used by the local Police as a means of integrating with the community. There are moves afoot to change the current by-laws re allowing these on footpaths and roads in and around the Taupō Township. The Trust has also arranged the purchase of two mountain cycles for use by Police in central Taupō for patrolling beaches, public places and local cycle tracks. The Police see these two initiatives as further means of engaging with the community.

The Trust are currently negotiating with local Landlords concerning under-veranda lighting and security lighting at rear of commercial premises.

Taupō Safe District Project, also used the Trust as a vehicle for obtaining funding to implement the highly successful project run over the Holiday Festive Season, namely Taupō Community Ambassadors. Money was sourced by the Taupō Safer Community Trust from the Craters of the Moon Charitable Trust, and the project is on-going. The Trust is another example of collaboration by the community in seeking to prevent crime and alcohol related harm, and to make the residents and visitors to Taupō alike, feel safe.

MULTIPLE STREAMS FOCUS

TURANGI TONGARIRO & MANGAKINO SAFE COMMUNITY GROUPS

Turangi operates “Turangi/Tongariro Safer Community Council” and “Mangakino Safer Community Group” this work across all three working streams. These organisations meet bi-monthly, and membership is made up from social, volunteer, government departments, and interested groups working in their respective towns. Agenda items include projects on safety, injury and crime prevention issues current, such as Graffiti removal, youth activities, elderly health issues, alcohol harm, family violence, crime, road safety, fire safety etc. The Project Manager – Safe Communities is a member of both organisations.

Taupō District Safe Community



Taupō District Safe Community

Youth Services Directory (2009)

The Youth Services Directory is for Community Groups, organisations, government agencies and individuals who work with young people (aged 12-24) and their families in the Taupō, Turangi, and Mangakino District. This directory is an up to date resource that includes the contact details and service description of over 60 such providers. It has been developed to assist with effective service delivery and increase young people's awareness to services in this district. It is to be updated annually.

It is aimed at providing the pathway to the correct agency for whatever the scenario including safety, injury and crime prevention issues, and includes:

ARC Counselling Services
Advance Christian Outreach Centre
Awhina Society Inc (Taupō Women's Refuge)
Birthright Taupō Inc
Bainbridge House Charitable Trust
Cafe for Youth Health
CCS Disability Action
Central North Island Prisoner Aid and Rehabilitation
Child Youth and Family Services
Community health and Disabilities Service
Community Mental Health Service
Community Development Worker (youth)
Family Start Taupō

Family Works Northern
Healthcare New Zealand
Heartland Services
Hilltop School
Karlton Trust
Lakeland Learning Company Limited
Lake Taupō Primary Health Organisation
Lakes Pasifika Trust
Mafutaga a Matua Tokelau
Mangakino Area School
Mangakino Community Agency
Mangakino Family Services
Mangakino Health Services
Ministry of Education
Ministry of Youth Development
Mountview Primary School

New Zealand Police: Cultural Liaison Officer, Community Constable, Youth Aid & Education Officers
Open Homes Foundation
Parents as First Teachers
Pregnancy Help
Premier Personnel Development
Ruia Te Hua Oranga – Taupō/
Turangi Rural Copmmunity Mental Health Service
Relationship Services
St Patricks School
Strengthening Families
Supporting families in Mental Health
Tauhara College
Taupō Baptist Church
Taupō Budget Advisory Service
Taupō Citizens Advice Bureau
Taupō Community Foodbank
Taupō based – Central Plateau REAP
Taupō District Violence Intervention Network

Taupō He Ara Tika – The Right Path Mentoring Programme
Taupō Intrermediate School
Taupō-nui-a-Tia College
Taupō Therapy Centre inc – Counselling and Support Services.
Te Korowai Roopu Tautoko Inc
Te Kura o Hirangi
Te Kura Kaupapa Māori Ki Tūwharetoa
Te Whare Oranga Wairua inc – Māori Womens Refuge
Te Utahina Manaakitanga Trust
Tongariro School
Turangi Citizens Advice Bureau
Tūwharetoa Health Services Ltd
Towharetoa Social Services
Victim Support
Waiariki Institute of Technology
Work and Income
Youthtown

Taupō District Safe Community

Taupō Council Of Social Services

Taupō District has the benefit of a wonderful community spirit, including the amalgamation of a large number of organisations both volunteer and funded named “Taupō Council of Social Services” (TCOSS). Monthly meetings are well attended by representatives of the membership organisations, and a paid co-ordinator ensures continuous excellent service, by way of meeting minutes, financials, and topical speakers.

The over arching, and collaborative response from attendees has several benefits including safety, and injury prevention for residents and visitors alike. Within this Council of Social Services, one can find the appropriate group to assist with what ever the subject, from Family Start to Falls Prevention for the elderly; food bank to Café for youth Health; Primary Health Organisation to Victim Support. (See list of participants)

The programmes cover a wide range of community safety, and are inclusive of all ages, gender and reach out across the wider district and community. Without these agencies providing social services Taupō District would not now be in a position to consider the many projects and services that assist to make it a safe place to live, work, visit and play. Many of the safety initiatives have demonstrated sustainability over many years, through changes in Government, in funding and in the population and in the way people live and work. Others have been developed more recently as a deliberate response by Taupō Safe District Project to safety priorities established through data analysis.

On a similar theme are the benefits provided out of Taupō Heartland Service Centre. Again meeting on a bi monthly basis, representatives of Government Departments, with no office in Taupō District, gather to freely discuss trends, new law, concerns, advice, and assistance where needed to residents of our District. People can make appointments to speak with the correct agency personnel, upon their visits to Taupō, thus saving on expenses of travel to Rotorua or in some cases, Hamilton and or Auckland. Again the welfare of our residents and visitors alike is paramount, including safety and injury prevention methodology from these Government Departments.

The combination of TCOSS and Heartlands is looked upon with envy by some other Territorial Local Authorities within New Zealand.

List Of TCOSS Member Organisations

Addiction Resource Centre
Age Concern
Alzheimer's Society, Taupō Inc.
Arthritis New Zealand
Asthma
Awhina Society Inc. (Women's Refuge)
Birthright (Taupō) Inc.
Brain Injury Association Rotorua
CAFE - For Youth Health
CCS Disability Action Bay Of Plenty
Central North Island Prisoner Aid & Rehabilitation Society Inc.
Citizens Advice Bureau
Child Youth & Family Services, Taupō
Community Constable / New Zealand Police
Community Foodbank
Community Mental Health Service (Taupō/Turangi)
Daycare Centre For The Elderly & Disabled Taupō Trust
Enliven Positive Ageing Service
Epilepsy New Zealand
E.S.O.L Tutor Scheme (Taupō) Inc.
Family Start
Family Works Northern
Growing Through Grief
Heartland Services (Taupō)
Hospital Social Worker (Taupō)
Idea (Intellectual Disability Empowerment In Action)
Independent Living Choices
Interchurch Welfare Society
Lakeland Learning
Lakeland Loss & Grief Support Group
Lake Taupō Hospice Trust

Taupō District Safe Community

Lake Taupō Primary Health Organisation Ltd.
La Leche League Taupō
Literacy Taupō Inc.
Mafutaga A Matua Tokelau Taupō
Ministry Of Education -Special Education
Multiple Sclerosis Society (Rotorua & Districts)
National Heart Foundation
Nationwide Health & Disability advocacy Service
New Zealand Police - Youth Aid Services
New Zealand Red Cross (Taupō Branch)
PAFT - Parents As First Teachers
Parent To Parent Central Lakes District
Parkinson Support Group
The Personal Advocacy Trust
Pregnancy Help Inc.
Progress To Health
Public Health Nurses & Vision & Hearing Technicians
Reap – Central Plateau
(Rural Education Activities Programme)
Relationship Services – Whakawhanaungatanga
Royal New Zealand Foundation Of The Blind
Salvation Army
Specialist Education Services
St. Andrews Anglican Church
Strengthening Families
Stroke Foundation
Supported Employment Agency (Sea)
Supporting Families In Mental Health
Taupō Baptist Church
Taupō Budget Advisory Service Inc.
Taupō Council Of Social Services (TCOSS)
Taupō Community Playgroup Inc.
Taupō Homebirth Support Group

Taupō Hospital Health Society Inc.
Taupō Parents Centre Inc.
Taupō Plunket
Taupō District Group Riding For The Disabled
Taupō Senior Citizens Association Inc.
Taupō Stroke Club
Taupō Therapy Centre Inc.
Taupō Transport Group
Taupō/Turangi Victim Support
Te Korowai Roopu Tautoko Inc.
Te Whare Oranga Wairua
Tūwharetoaa Health Services
Tūwharetoaa Social Services
Waiora Community House
Wera Consultants
Workbridge
ADDI (Advocating For Diversity, Difference And Inclusion)
Community Development Worker (Youth)
Counselling & Support Services
English Language Partners Taupō Inc
Family Financial Solutions Trust
Footsteps
Health Consumer Service Trust
Inland Revenue Department
Jacqui Gregory
Krishna Gotty
Pathways Counselling
REAP – Breastfeeding Support Advocate
REAP – Central Plateau Early Childhood Services
Relationship Service
Resource Teacher – Learning & Behaviour
Shine Programme
Stroke Foundation

Taupō District Safe Community

Taupō Autistic Spectrum Disorder (ASD) Support Group
Taupō Budget Advisory Service
Taupō Citizen's Advice Bureau
Taupō Maternity
Taupō Violence Intervention Network
Taupō-Nui-a-Tia College
Te Uuhina Manaakitanga Trust



Taupō District Safe Community

OUR FUTURE

With the increasing collaboration and overarching of activities within the safety, injury and crime prevention initiatives in place, accreditation and being identified and awarded the International Safe Community designation, enhances and reinforces the goals set, thus showing residents and visitors to the district alike, that we are a caring, healthy, safe, and mindful district in which to live work and play...

On going strengthening of partnerships, forging of new relationships within organisations, and implementing of new initiatives, including establishment of web site, newsletters, communications, media releases, and attention to detail, will ensure that our progress is robust, strong, and in line with the World Health Organization criteria for sustainability and eventual re-accreditation....

The Taupō Safe District Project Plan is fully endorsed by the Taupō District Council and has access to project funding where applicable. i.e. Parent Pack, Off-Licence Accord – Taupō Community Ambassadors etc.

Excerpts from LTCCP (Page 78, and 79) of Taupō District Council)

INTERNATIONAL SAFE COMMUNITIES ACCREDITATION

“Communities throughout the world have recognised the benefits of identifying and implementing injury, safety and crime prevention strategies. These benefits include reducing the cost of unsafe environments and ensuring a safer place to live, work, travel, learn and play for residents and visitors.

Local authorities can apply for accreditation as an International Safe Community and in doing so will join over 140 others in the world. The accreditation process usually takes about 2 years, so we plan on completing this process in 2010. Once in place the community (including government

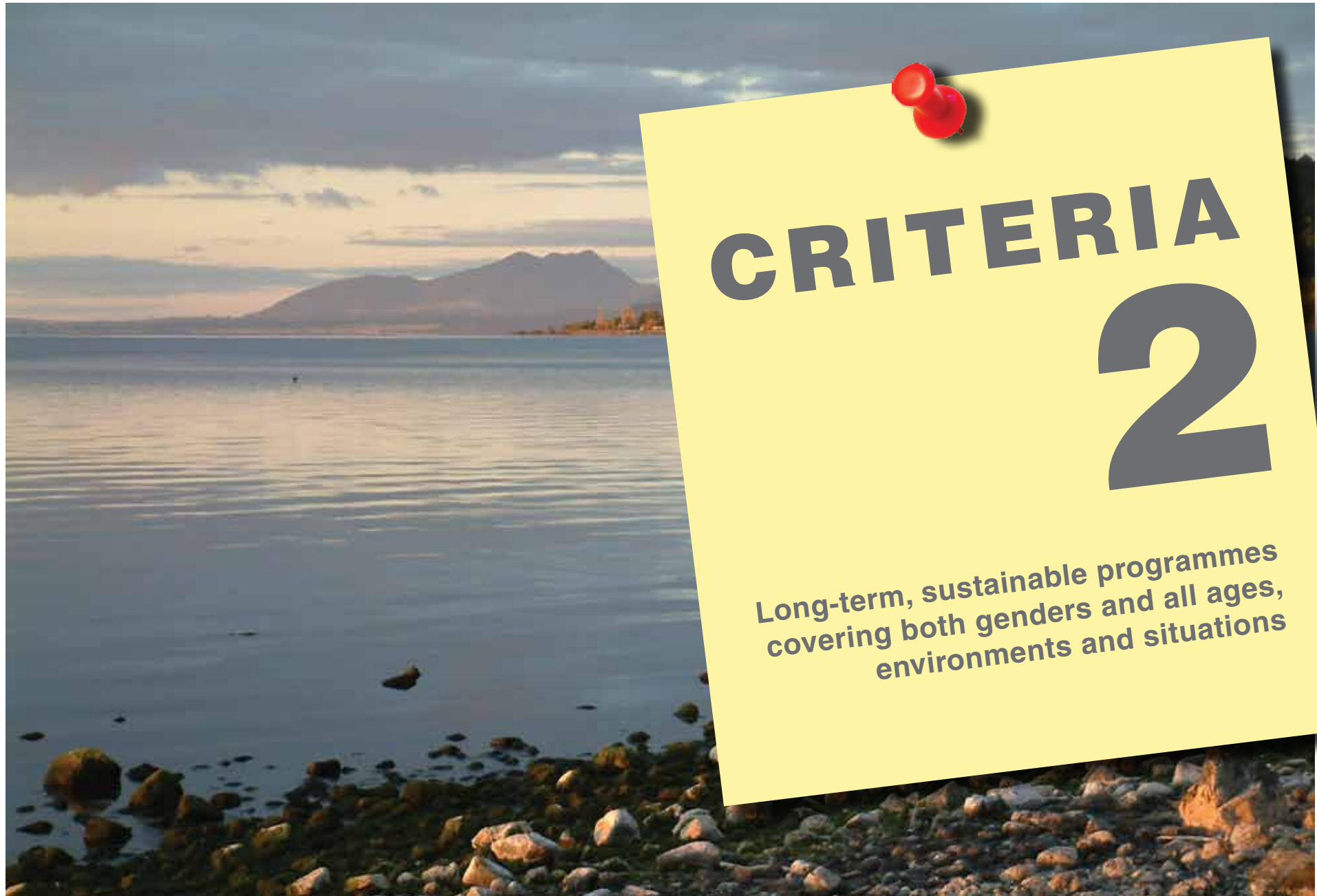
departments, businesses and community groups) will continue to work together to reduce both intentional and unintentional injury in the Taupō District.”

KEY ACTIONS, PROJECTS AND SERVICES

- 2010-2012 International Safe Communities Accreditation obtained 2010
- 2012-2019 International Safe Communities Accreditation maintained

By being involved with the numerous committees, groups, organisations, and projects, the Taupō Safe District Plan, has brought the community closer in their endeavours to showcase an all encompassing protective aura of safety, injury and crime prevention measures, thus fulfilling our vision as depicted in our logo.....

Attached to this application, following Criteria 6, are letters of support from the partners in the Coalition and other leading agencies, committed to the goals of the Taupō Safe District Project Plan.



CRITERIA

2

Long-term, sustainable programmes covering both genders and all ages, environments and situations

Taupō District Safe Community

Taupō District is fortunate to have a wide range of community safety programmes in place which are inclusive of all ages, and gender. While these programmes can be long term if the need remains, the Taupō Safe District Project strategy is to monitor progress and ensure that all groups, regardless of age and or gender have sustainable projects in place for high risk areas of injury, safety and crime prevention. Taupō District has a long history of volunteer work providing social services and community work. Without these agencies and organisations, the Taupō Safe District Project Steering Committee could not have proceeded toward the goal of applying for accreditation as an International Safe Community.

The following list portrays a cross section of Safety, Injury and Crime Prevention initiatives and programmes currently in place in the Taupō Safe District Project. It is not exhaustive or complete by any means, but merely illustrates the magnitude of the subjects of safety, injury and crime prevention. To fulfil the criteria requirements of the application for accreditation, examples have been chosen as Case Studies, and expanded upon. Because a particular programme has not been singled out as a Case Study, does not detract from the strength and importance of the same.



Taupō District Safe Community

TRANSPORT SAFETY

Keep Left Lives are on the Line
Intersections “Spin don’t spin it’s your call”
Fatigue
Speed Trailer – Indicator device, and active warning signs around schools
Drive to the Conditions
Back to school speed trailers
Walk to School
Walking School Bus
Cycle and Pedestrian Safety including puppet vision
Kids n Cars Child Restraints
Driver Training Programme (Taupō Motorsport Park)
Cycle Mania
Reuben Safety Bear visits
Booster Rooster (Child restraints)
SWATT 2010 Speed/inattention campaign
A1 Grand Prix downward speed campaign
Who’s driving you home tonight?” drink driving campaign
Students think campaign
SADD
ETA around Taupō
Street Lighting
Defensive Driving Courses
Alcohol related driving
Child restraint check points
Road Safety Action Plan
Road Safety Education Plan
Police Road Education Officer
Local Traffic Management Schemes
Event management
Warrant of Fitness, Drivers Licence, Registrations check points

Seat Belt Campaigns
Footpath surveys/Mobility scooters for disabled and elderly
Crash investigations, and black spot studies
Bill board projects rotation
Police Road Safety Liaison
Youth Drivers
Mayoral Challenge, family fun cycle night, Share with care campaign
Walk to work day
SH 5 footpath construction
Footpath programmes
Total Mobility Reference Groups, scooter workshops

HOME AND LEISURE SAFETY

Age Concern
Birthright
Citizens Advice Bureau
Community Constable
Family Start
Heartland Services
Lake Taupō Primary Health Organisation
Mafutaga a Matua Tokelau Taupō
New Zealand Police
Progress to Health
REAP
Relationship Services – Whakawhanaungatanga
Strengthening Families
Taupō Homebirth support group
Taupō Parents Centre
Taupō Plunket
Taupō/Turangi Victim Support
Te Korowai Roopu Tautoko Inc

Taupō District Safe Community

Te Whare Oranga Wairua
Tūwharetoaa Health Services
Tūwharetoaa Social Servicers
Waiora Community House
Counselling and support services
Footsteps
Relationship Service
Taupō Violence Intervention network
Taupō Walk group
Green Prescription
Sport Waikato
Les Mills Gym
Push play
Tai Chi
Sports body safety initiatives.
Fire Safety in the Home
Safe Homes advisory initiatives

CHILDRENS SAFETY

CAFÉ for youth health
Child youth and family services
Family start
Kidz 4 Life
Ministry of Education – special education
Youth aid services (New Zealand Police)
Blue Light
Parents as first teachers
Pregnancy Help
Safekids
Taupō Plunket
Community Development Worker (youth)

Footsteps
Be Firewise and Pre-School Fire Safety
Central Plateau Early Childhood Services
Active Schools
Graffiti
Health n Physical Education
Kid's bike day
Playground assessment Project
Pre school safety initiatives
Preventing falls 0-5 years
Safe playgrounds
Student Safety
Truancy
Taupō Youth Card
Internet Safety
Texting
Youth offending programmes.
Brainwave Trust
Youth Emergency Accommodation
Skip programme
Swim for Life
Water Safety
Lake and River safety programmes
Youth week activities]
Mental Health Services
Young Mums
Youth town
Our neighbourhood our future
Parent Pack
Youth Directory

Taupō District Safe Community

OLDER PERSONS SAFETY

Tai Chi Classes
Stay safe on your feet
Otago Exercise Programme
Mental Health Seminar
Stroke Foundation'
Age Concern
Alzheimers Society
Arthritis Society
Brain Injury Association
CCS Disability action for BOP
C'mon Seniors Get Firewise
Community Foodbank
Daycare centre for elderly and disabled Taupō Trust.
Enliven positive ageing service
Growing through grief
Hospital Social Workers
Independent Living Choices
Lakeland loss and grief support group
Lake Taupō Hospice
Multiple Sclerosis Society
National Heart Foundation
Nationwide Health and Disability Advocacy Service
Parkinson Support Group
Public Health Nurses & Vision & Hearing Technicians
Royal New Zealand Foundation for the Blind
Salvation Army
Taupō Budget advisory services
Taupō Senior Citizens Association
Taupō Stroke Club
Taupō Therapy Centre
Tūwharetoa Health and Social Services



Taupō District Safe Community

OCCUPATIONAL SAFETY

Fire Smart
Farm Fire Safe
Get active at Work
Health and Safety week
Health and Safety Seminars
Health and Safety Conferences
Mobility
Safety at Work
Wellness programmes
Hazard Management
Health and Safety Awards

Examples of some of the brochures available on safety, injury and crime prevention include:

Safe Cycling
Helping Hands
The Minder
Rural safely Home
Safely Home
Staying Safe in Rural New Zealand
The Parent Pack
Business Crime Prevention
Security for Seniors
Safety in Taxis
Think Safe
Keep Safe in Taupō
Beat that Thief
Community Patrols
What can Neighbourhood Support do for me?

Stop Bullying (advice for young people)
Stop Bullying (advice for parents and caregivers)
Txt Bullying
Keeping ourselves Safe
Confident Kids
Child Booster Seats
Safety in the Workplace
Crime Prevention Armed Robbery and Cash in Transit
Crime Prevention Stolen Bikes
Crime Prevention Fraudulent Cheques and Credit Cards
Crime Prevention Shop Theft
Web Health
Keeping Safe in New Zealand
Keeping safe as a visitor in New Zealand
Keeping Kiwi Kids Safer in Cyberspace
Putting the Brakes on Motor Vehicle Crime
Net Safe Electronic Crime
Safety on Public Transport
What is Tagging?
Telecom Call Investigation Centre
You Me Us Community Policing
Arms Code Safety
A Madness called Meth
Shoplifting a Community Problem
What are your Rights as a Retailer?
Electronic Crime Strategy to 2010
Better Justice for Youth
Breaking the Ice (Understanding methamphetamine)
Reducing the Risk of Handbag, Briefcase and Laptop theft
Family Violence How Friends and Family can Help
Serial Number Recording – a Wise Precaution
Cheque Fraud
Credit and Eftpos Card Fraud
Protecting your Vehicle

Taupō District Safe Community

Reducing the Burglar's Opportunities

Give a Good Description

Who Burgles a House and Why?

How to Deal with Noisy Neighbours

Safe with Age

Are you OK?

Keeping Kids Safe

Violence – Do Something – Report It

Don't Deface my Space

Hello Campers

Age Concern

Elder Abuse and Neglect Prevention Services

Farm Fire Safe

Inform (sexual health parent pack)

Taupō Community Support Card

Turangi Community Support Card

Mangakino Community Support Card

Safe Communities Foundation New Zealand

Seat Belts and Child Restraints

Child Safety in your Driveway

Holiday Safety

Water Safety

Harassment and Bullying

Internet Safety

Helping Teenagers Celebrate Safely

Young Workers Safety

Rights and Responsibilities for Safety in the Workplace

Preventing Falls

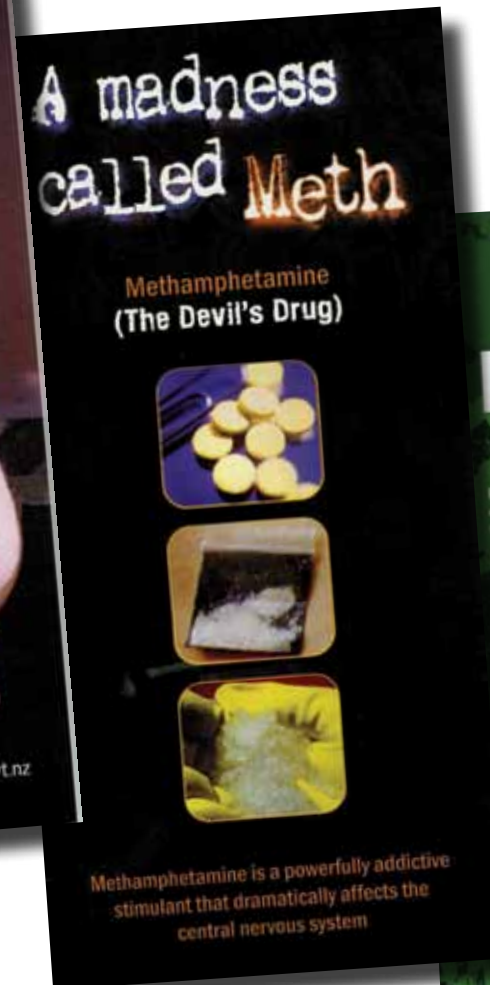
Poison Prevention

Fire Safety (inc. Burns and Scolds)

Dog Safety

Child Farm Safety

Home Safety Checklist



Taupō District Safe Community

Programmes are strength-based and aim for proactive community empowerment. They assist in changing the nature of communities through a ripple effect, drawing on the skills and abilities that exist in the community.

Programmes are developed by building relationships and strategic alliances e.g New Zealand Police, ACC, Taupō District Council and Land Transport New Zealand, have combined their resources and developed road safety programmes that meet each of their agencies requirements, but are far more sustainable because of the strategic alliances and collaboration developed in administering the projects.

These partnerships between government agencies and local authorities and the Taupō Safe District community add strength that working alone would not achieve.

Programmes are able to leverage off the monitoring and priorities of central government agencies working in the Taupō District. Their resources help support the safety and injury prevention goals of the community, and in particular through the provision of secure and significant funding. The government agencies involved in the Taupō Safe District Project have demonstrated this by their commitment to being part of the local community and working towards community safety goals in that partnership.

Examples of current long term sustainable programmes in the Taupō Safe District in using collaboration and cooperation between various government departments, organisations and groups are:

- Programmes for children's safety
- Programmes for youth activities
- Programmes for road safety
- Programmes for elderly safety, community leisure and sport
- Programmes for crime prevention, alcohol and violence
- Programmes for safer communities
- Programmes for self harm and occupational safety
- Programmes for fire safety

Taupō District Council has constantly sourced funding from charitable trusts and organisations, funding arms of business enterprises, government

agencies, and local service clubs. The Taupō Safe District Project has been involved in securing funding since inception in August 2008. Ongoing programmes where funding has been obtained, include Parent Pack (tool for parents of teenagers), Road Safety Committee for preventative projects as mentioned above, Taupō Community Ambassadors programme (see below), Alcohol Accords, CBD Security Cameras, Mountain Bikes and Segways for New Zealand Police, youth initiatives, such as Youth Awards, Youth Council, Emergency Youth Accommodation, Community Development Worker (youth), Alternative Action for youth, Ministry of Youth Development funding for Mangakino after school and holiday programmes, and the partnership with Youthtown, REAP, TCOSS, CAFÉ etc.

The New Zealand Injury Prevention Strategy (2003) is working in the Taupō Safe District where there are a number of initiatives being supported through collaboration.

Examples include the focus on improving strength and balance in older persons – linked to a priority area of hospitalization in Taupō – falls. ACC and Lakes District Health Board (partners in the coalition) assist in the running of this programme, including Tai Chi classes and the Otago Exercise Programme for older people now being conducted over a 16 week course.

Other organisations including health workers, social workers, volunteers are active in areas of health, physical exercise, healthy eating, recreational facilities, alcohol related harm, family violence, and safety initiatives to prevent injury to all walks of life. This includes pre-school exercising for children 2-5 yrs of age, sport and recreational injury prevention, work related injury and accidents, elderly balance, and driving, for both genders and ethnicity.

In 2008 the Community Development Team gathered information from young people and youth workers around gaps in services for our youth in the Taupō District. A lot of work has been achieved and is being worked towards from this information and planning. We are continuing to promote evidence based solutions to enhance youth development; improve collaboration between organisations; continue to learn what works best to improve outcomes; assist our youth to make better choices; increase the capacity of the community. Case Studies 8-12 are illustrations of these initiatives.

Taupō District Safe Community



Case study examples of Long Term Sustainable Programmes follow.

Taupō District Safe Community

PROGRAMMES FOR CHILDREN'S SAFETY

Programme Name & Supplier	What it addresses	Population it targets	Length of operation	Reach of programme	Results	Partners
DOWN THE BACK Paddock Mangakino Safer Community Council – Road Transport – Project Manager – Safe Communities	Rural safety for children	Children in rural areas	Ongoing	All students at school in rural Taupō District	Reduction in accidents on farms with 4 wheel bikes, tractors, machinery, water troughs, animal caused injury, poisoning, firearms, farmyard safety	Police, Taupō District Council, School Principals, ACC, LDHB, NZ Fire Service, parents, scholars.
SWIM FOR LIFE Staff at AC Baths, Turangi and Mangakino Pools	Learning to swim	All students in Taupō District	Ongoing	All students 5-19yrs old	All children able to swim, thus reduction in number of drownings.	AC Baths, Taupō. Turtle Pool in Turangi, Mangakino Swimming Baths, Schools, TDC staff, pupils.
5 MOUNTAIN CYCLE CHALLENGE Road Transport MOE	Cycle safety, road safety, road rules, basic cycle maintenance	Schools in Mangakino, Turangi, Tokoroa, Taumarunui, and Taupō	Yearly challenge	All students in primary schools in the wider district	Elimination process whereby each school creates champion for ride off at Taupō in November.	MOE, Schools, Police, TDC, Land Transport
CHILD VEHICLE RESTRAINTS Safe Kids committee	Children under 148 cm in height Travelling in motor cars	Children in District	Ongoing check points	District Wide campaign, aimed at safety for children in motor vehicles	Reduction in jury of child passengers involved in accidents	Plunket, ACC, TDC, Police, Land Transport
WALK TO SCHOOL Road Safety Committee	Profile of variable option of travel. Healthy, promote school walking bus	Children at several schools	During the 4 terms	Cuts down on car numbers pulling up at school, prevents congestion and adds to safety.	Schools thoroughly integrated parents teachers students involved. Physical exercise and safety issues.	TDC. Police, Safekids coalition, school staff and students.
BELT UP CAMPAIGN Road Safety Committees TDC	Children at Taupō Primary School	All students at school	One off project (October 2009)	Aimed at Safety instruction to all at school	Made headlines in media, Largest Seat Belt, where all 360 pupils enveloped in giant seat belt.	Police. TDC, School Teachers Fire Service.
PARENT PACK Project Manager – Safe Communities	Numerous articles on raising of teenage children	Year 9 Students at all schools	Re-Issue of highly successful book, changed after evaluation by ALAC and parents.	Posted to parents of all Year 9 Students at all schools in the Taupō District.	Encouraging compliments A very useful tool for teenager's parents giving advice on drugs, alcohol, school stand downs, bullying, depression, violence, std's, smoking, peer pressure, parties, self esteem etc computer links.	ACC, TDC, Police, Taupō Safe District Project. College staff, pupils.

Taupō District Safe Community

CASE STUDIES OF PROGRAMMES FOR CHILDREN'S SAFETY

1. DOWN THE BACK Paddock (RURAL SAFETY)

Children's Day 7 March 2010

Taupō Safe District has a vast rural sector. In keeping with safety for children a "Down the Back Paddock" day aimed at children from the farming community was held in Mangakino.

During the Christmas School Holiday period, part of the programme for the children was to make up posters depicting areas of safety for rural children.

Here the subjects covered included:

- Water Safety (troughs, streams, culverts, ditches, water races, lake and river)
- Poisons (safe storage on farms) (Identity)
- Firearms (safe storage on farms, ammunition, safety catches, bolt removal – parent responsibility)
- Rural Fires
- 4 Wheel Bikes (quads)
- Other Machinery including Tractors, Bailers, Farm yard vehicles, motor bikes
- Rural Road Safety
- Animals including dogs, horses, cattle, sheep, pigs and deer.
- Dog control
- Civil Defence
- Home emergency plan

Programme for the day included between the hours of 11am and 2pm



- Music.
- Games for children; egg & spoon races, sack races, musical chairs, lolly scrambles
- Food Stalls (sausage sizzle, hangi, chips, fruit etc)
- Boat Safety quiz conducted by MC at lakeside
- Quad bike safety displays
- Water Safety hints on crossing rivers, where to swim etc,
- Civil Defence display
- Rural Fire Brigade
- St Johns Ambulance
- New Zealand Police

The theme "Down in the Back Paddock" adopted from the very successful internationally accredited Waimakariri District Council, was embraced by the principal of the Local Area School and the neighbouring Whakamaru Primary School.

They used their newsletters as a means to advertise the day to parents and children, and also included in the curriculum topical subjects from the project.

A very successful day with the safety messages to children paramount in all proceedings.

Evaluation will endorse a further day in Turangi in 2010, and then the programme will be introduced to the schools in Taupō for direction to their rural students.

Taupō District Safe Community

2. SWIM FOR LIFE

Is a programme run out of the AC baths in Taupō, the Community Pool baths in Mangakino and in the Genesis Energy Turangi Aquatic Centre.

It is essentially a teaching series of lessons aimed at having all students up to age of 18, able to swim, have water safety knowledge, confidence in and around rivers, lakes, sea and baths.

Funding from the Lake Taupō Sports Advisory Council enables all schools to bus their students to the respective baths for these series of lessons, conducted by suitably qualified coaches in NZ Water Safety.

A Lake Taupō Water Safety Programme introduced in 2008 has been well received by the schools with more than 2600 students participating so far. It has a river-safe component and gives students the opportunity to develop skills using rafts, kayaks, snorkels and surf boards.

Rivers and Lakes are much more common in our District for Taupō locals and visitors to swim, and skills are no less important just because we are not coastal.

(Provisional Drowning Report for 2009 issued by Water Safety New Zealand attached as Appendix)

The AC Baths Aquatic Team took out the inaugural New Zealand Water Safety Awareness

Award for its Swim for Life and Lake Taupō Water Safety programmes in the national awards presented in November 2009.

There were three categories – and our representatives at the awards received high praise for the other two categories, such was the excellence attributed to the skilled team of dedicated workers involved in these projects – what a euphoric buzz that must have given those who attended.

Again, this demonstrates the strength of our commitment to safety of children in the Taupō Safe District Project. (What a goal, to have very student up to age 18 able to swim.)

3. FIVE MOUNTAIN CYCLE CHALLENGE

This is a project run over the last term each year in the primary schools, of Taupō, Turangi, Mangakino, Taumarunui, and Tokoroa.

Each school has an elimination contest to find their top male and female from Years 7 and 8. The aim of the challenge is to seek, by practical and written exams, the most competent cyclist. The testing is conducted by the Education NZ Road Sense Facilitator with the assistance of staff at the various schools, and assisted by Road Safety Committee co-ordinator for Taupō and Tokoroa.

The tests are theory on road code, cycle maintenance, road user savvy, and a practical test as to ability to keep balance, indicate turns, stop, give way, proper apparel, and safety issues such as braking for emergency, awareness of surrounding traffic etc.

Once the finalist from each school has been found there is an elimination held to find the overall champion male and female from each of the 5 mountain regions.

These 10 young people are then invited to Taupō for an elimination theory written test and then a practical riding exam on the purpose built Land Transport cycle Park at the rear of Tauhara Primary School, on Crown Road Taupō.

Here, by a process of elimination the top boy and top girl are found and an overall champion declared. At a presentation in the Mayoral Chambers, each of the contestants receives a certificate from the Mayor of Taupō and the District Area Commander of New Zealand Police. A cup and suitably engraved Trophy is presented to the overall champion and that are invited to a luncheon to celebrate their successes.

Evaluation of this project has seen it plotted into the 4th term timetables again this year of the participating schools.

Taupō District Safe Community

Media Release

30 November 2009



AC Baths wins national water safety award The AC Baths' Aquatic Programmes Team won the Inaugural New Zealand Water Safety Awareness Award for its Swim for Life and Lake Taupo Water Safety programmes.

Water Safety New Zealand General Manager Matt Claridge says the programmes have dramatically improved the water safety awareness and skills of Taupo school children. He says community support, professional management and highly skilled trainers all contribute to its success – and helped secure its win.

"We received a lot of very strong nominations for these awards, however AC Baths' really stood out," says Mr Claridge. "The programme feedback from participants, parents and principals speaks volumes about the caliber of the training provided. We also noted the strong financial support it receives from Taupo District Council and the local community – another indication of the programmes' value and reputation.

"We are very proud to present this award to AC Baths," he says. "These programmes and the way they are run are excellent role models for other facilities and trainers across the country. A lot of hard work goes into preparing and managing these programmes, but the results are worth it."

With local support, AC Bath's Swim for Life programme has been running for five years and has received more than 40,000 student attendances. The programme enables students between five and 18 years, including those with special needs, to receive 10 free (or subsidised) swimming lessons. Swim instructor training is provided free of charge to teacher aides, special needs caregivers and parents, to support the student's learning.

AC Baths' Aquatic Programmes Supervisor, Lili Hancock, reports a strong relationship with local schools – all of whom are eager participants and regularly book their student in for Swim for Life swimming lessons.

AC Baths Manager Virginia Munro says she is very proud of her team's achievements. "We were quite overwhelmed to win the award, but I couldn't be happier. It's great to receive this level of appreciation and recognition for the hard work that our aquatics team has put in over the years."

Ms Munro also praises the work of the Lake Taupo Sports Advisory Council (LTSAC), whose funding makes sure the swim programmes are attainable for the entire community. "Our aim is that every

23 December 2009
Media Release
For immediate release



Will the Holiday Season be Drowning Season Again?

Water Safety New Zealand (WSNZ) is encouraging all New Zealanders to take care and be mindful of water safety precautions when on holiday over the festive season. Last year 11 people drowned during the Christmas/New Year holiday period, up by one from the 2007/08 toll of 10.

Over the last 10 years the holiday period drowning toll has averaged 8 deaths. This year's holiday period commences at 4:00 pm on Thursday the 24th of December and ends at 6:00 am on Tuesday the 5th of January.

The summer holiday season is an obvious time of year for an increase in recreational activity in, on or under the water, due to so many New Zealanders being on holiday. It is also a predictable time of year for drowning deaths to occur.

WSNZ General Manager, Matt Claridge says, "the holiday season is a relaxing time for many people getting back to the boat, doing some diving and fishing, or just being near the water. Activities will provide a great deal of enjoyment for most, however, for too many families result in an outcome for which some basic attention to safety equipment, knowing your own limitations and supervising small children would have prevented a tragedy."

People aged 15-45 are the most at risk group as they rush to enjoy fishing, diving, water based pursuits. To often, poor decision making or a lack of preparation can result in tragedy.

Māori and Pacific ethnic groups have been a prominent feature of the drowning statistics. In the last two years, more so than the already disproportionate statistics.

Water Safety New Zealand, PO Box 10-126, WELLINGTON
Fax: +64-4-801-9399
www.watersafety.org.nz

www.watersafety.org.nz

Taupō District Safe Community

The general consensus is one of overall excitement for the children, right from the first elimination contests at their own schools to the winner's speech upon acceptance of the trophy, as being awesome and a project worth repeating, hence the repeat of the contest in 2010.

Lessons learnt by all on the correct range of cycle apparel, cycle helmet, road code, awareness of surroundings, and other traffic, visibility and correct signalling, will ensure safer cycling by those involved and ongoing to other school pupils.

4. CHILD CAR RESTRAINTS

Safekids New Zealand is the injury prevention service of Starship Children's Health and a member of Safekids world wide.

They have a mission to reduce the incidence and severity of unintentional injuries to New Zealand's children aged 0-14 years.

Safekids New Zealand encourages the involvement of government, community, industry, decision makers and families in child safety.

Taupō has a very capable co-ordinator working for Safekids New Zealand, out of the REAP building. A committee meets bi-monthly to advocate and implement projects aimed at children's safety. Road Traffic Police, Acc, Road Transport Safety Committee, Plunket, Water Safety, Kidstart, Barnados, Taupō District Road Safety Educator, Sport Waikato, Family Start, Police Education Officer, Tūwharetoa Health Services, Project Manager- Safe Communities, Lake Taupō Public Health Office, Fire Service, are attendees at these meetings.

Nationally the Safekids New Zealand sets out projects and strategies to follow, and in the time that the Taupō Safe District Project has been going, we have been involved in

- Child Car Restraints (ongoing)
- Booster Seats (If you are not over 148cm)

- Cutting and piercing injury
- Random check points with Police and Plunket on Child Car Restraints, and Booster Seats.
- Burns
- Fire Safety at home and school
- Trampoline safety (nets)
- Te Reo Māori "The higher you sit the safer the fit."
- NZ's biggest buckle up (Taupō owned and reported later in Criteria 3)
- Rural Bus Shelters
- Driveway run over – community responsibility – education
- Child Car Restraints (tether bolt) and Car seat hire

These meetings are well attended with competent people in responsible positions to implement the projects in vogue. The projects are ongoing and funding is sourced from each of the attendee organisations. Children's safety is paramount and early education to the child and parent is a preventative measure in our drive to reduce injury and have a safe district.

The Safekids team also work in Turangi, Mangakino and other rural sectors of the Taupō district.

Likewise attendance at Kids Start, Pre-School Centres, Play Centres, Kindergartens, Primary and Secondary Schools, by the various participants of the Safekids Committee.

Incorporating their particular safety message enhances the overall theme of prevention of injury of children, including awareness of falls, and what to look out for.

Children's safety against unintentional injury is a high priority for the Taupō Safe District Project Plan.

Taupō District Safe Community

5. WALK TO SCHOOL

Several schools in the Taupō District have adopted the “Walk to School” School Bus Campaign. To begin with children were encouraged to walk with parents to school on one day of the week, and from here it has progressed to some schools walking most days of the week. School Bus idea uses the same route each day, and at each intersection or designated point, children meet and then wait for the “Bus” of walking children and parents to reach them. They then join in and move onto the next “stop” where they collect the next group of children and parents. Teachers join in and the overall benefit is one of safety, physical exercise, interaction between children and parents, and teachers, and of course eliminates the congestion outside the school at peak times, when cars are double parked dropping off or picking up students.

The reduction in vehicles around the school entrance, because of the School Walking Bus, is a safety and injury prevention project, readily seen as cutting down on risk of accidents due to overcrowding.

It is thoroughly endorsed by the PTA, Board of Trustees and Staff of the participating Schools, and by the Police Education Officer and Road Traffic Police.



Taupō District Safe Community

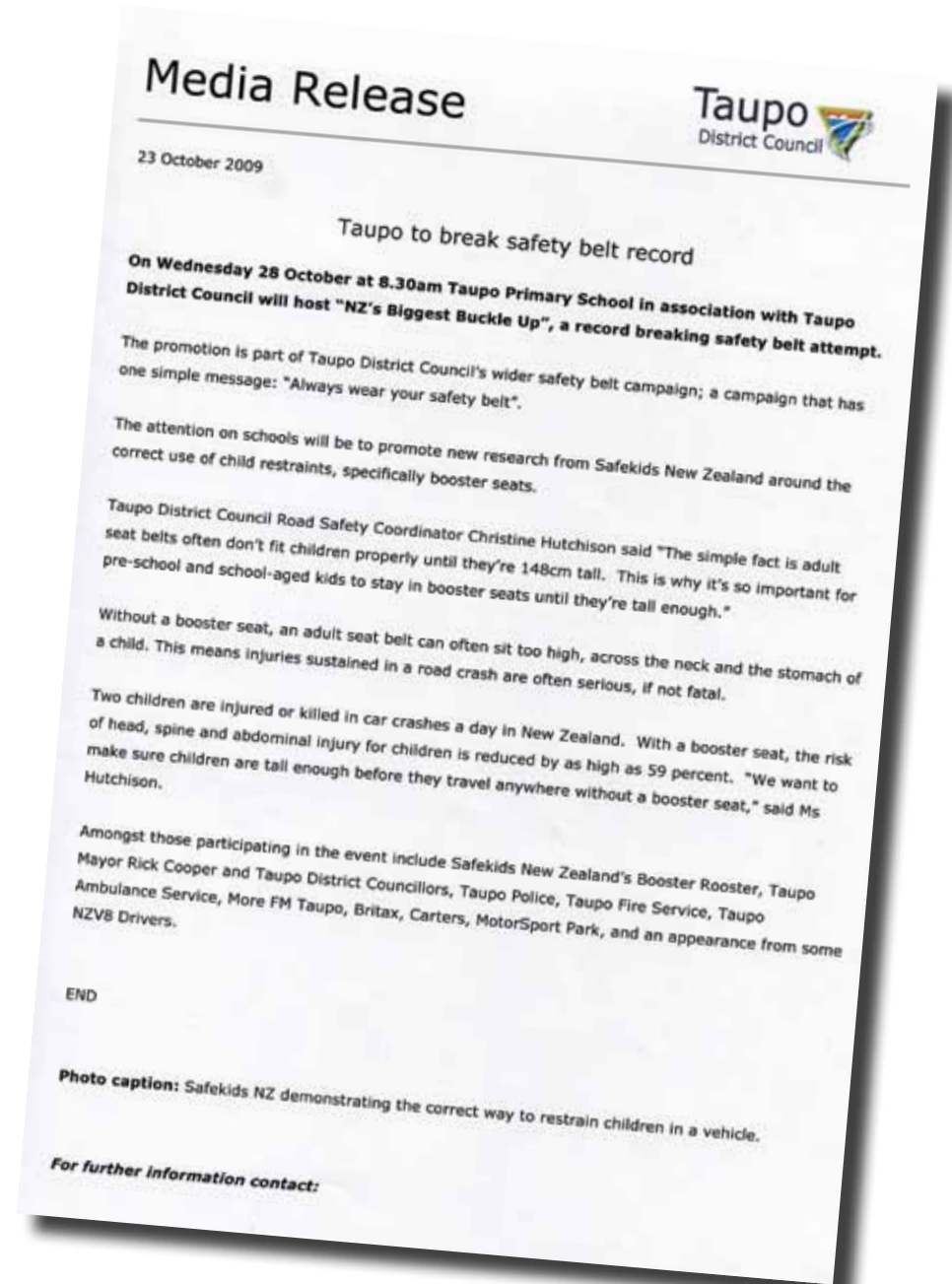
6. BELT UP CAMPAIGN

In October 2009, Christine Hutchison (Road Traffic Co-ordinator) at the Taupō District Council, with support from the Mayor, Project Manager – Safe Communities, Safe Kids NZ committee members, set out to create the record for the biggest “Belt Up” of children in New Zealand. A huge length of seat belt type webbing was sourced and buckles fitted to the two ends. Well over 300 metres in length it was laid out around the school classrooms and play ground area of the Taupō Primary School.

The pupils were encouraged to stand on the inside of the large loop made by the belt, and then to pick it up on command. 360 pupils completed this task and the Mayor then invited a student to click the belt shut, thus encircling 360 pupils with one giant seat belt.

On show was a V8 racing car. The driver told the children that safety was very important and he likened the belt to the one he had to wear whilst racing. The New Zealand Fire Service, New Zealand Police and St John's Ambulance were also in attendance along with “Booster Rooster” and height charts enabling parents to see the actual height of 148cm and the necessity for booster seats if their children were smaller.

A very impactful safety lesson was taught to the children who participated, on safety, the law and requirement to wear child safety restraint when travelling in motor vehicles.



Taupō District Safe Community



THE CAMPAIGN TRAIL: Safekids Coalitions

New Zealand's Biggest "Buckle Up" Event @ Taupo

The Safekids Taupo Coalition in October unveiled a record-breaking attempt, buckling-up the whole of Taupo Primary School to promote the use of booster seats and wearing safety belts.

Led by the Taupo District Council's Road Safety Co-ordinator Christine Hutchison and Plunket's Nicky Brassi, the event saw a 300 metre long seatbelt strapping the school's 300 pupils, parents and teachers. Taupo Mayor Rick Cooper and Booster the Rooster led the official "cicking" of the belt.

Bitax NZ donated a Sale-n-Gound Maxi Rider AHR which former NZV8 champion and Taupo Motorsport Park CEO Mark Pedersen loaned to fill the race car seat. "We take safety very seriously. Our V8 seats are similar to child restraint and booster seats in looks and in function so that if a crash happens, we can walk away from it."

Also supporting the event were the Taupo Police, Rural Fire Service and Ambulance Service, MotorSport Park V8 Drivers, MORE FM and Carfers.

For information about the Safekids Motor Vehicle Child Passenger Safety Campaign, visit:
www.safekids.org.nz/index.php?page/Child_Passenger

Coalition Champion

Name: Christine Hutchison
Occupation: Road Safety Co-ordinator, Taupo District Council

About Christine: I have been a road safety co-ordinator for Taupo District Council since August 2004. I love the job because every day is always different, which is fabulous!

When not working: My flexible working hours allow me to be at home with my kids Alice and Joe after school at our 13 acres in Waikua Valley (where the best hot pools are in New Zealand!).

What drives you?
My motto: Road safety is everyone's responsibility. If we all do our part to be safe road users, I'm sure this would make a difference.

What's great about being a Safekids Coalition Member?
Our coalition has a great bunch of committed health promotion based sectors. This partnership allows us to cover a great scope of projects, from our Kids in Cars programme, cycle safety to water safety projects.

A collage of several photographs from the event. The photos show children being buckled up into a car seat, people interacting with each other, and the chicken mascot being held by various people. The photos are arranged in a grid-like pattern, with some overlapping.

Taupō District Safe Community

7. PARENT PACK

Following a very successful introduction of a Parent Pack (Tool for parents of teenagers) in Taupō some years ago, evaluation by ALAC, Parents, and Community Development Team of the Taupō District Council, revealed shortcomings in the existing publication.

The Project Manager – Safe Communities sourced similar type booklets from other neighbouring cities, towns, and World Health Organisation accredited TLA's.

A comprehensive spread sheet of contents from some 10 other parent packs, revealed strengths and weaknesses, and a new booklet aimed at Taupō Safe District Project was drafted.

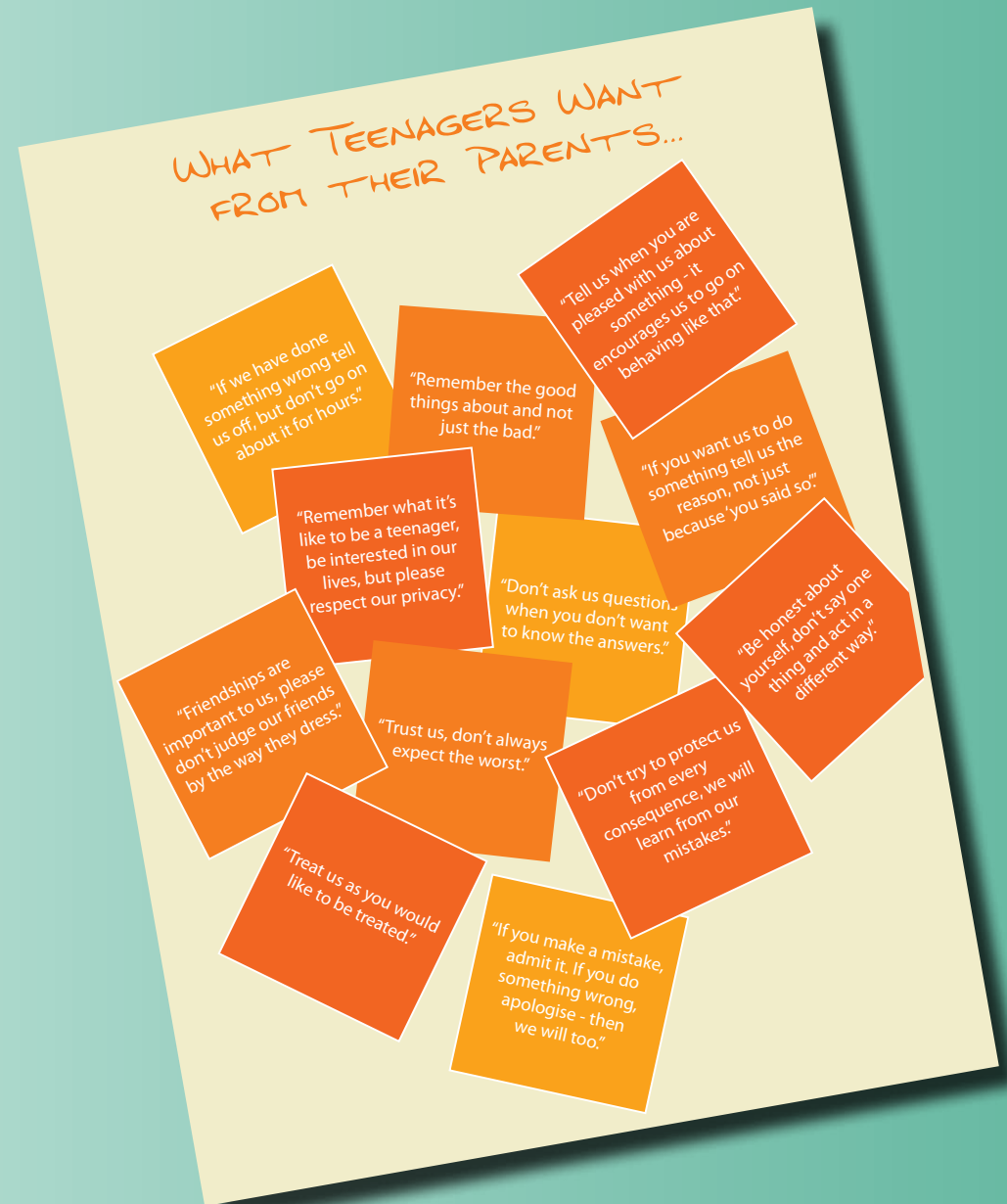
Because of impending changes to the law on Driving Licence Age, Road Rules in relation to Boy Racers, and the Law Commission submissions on alcohol, as it relates to minors, purchase age, drink driving, violence, advertising, costs, and inherent damage, the binge drinking culture displayed by the youth of today, possibly bringing law changes later in the year, these subjects were purposely left out of the booklet. However we aim to re-print again within 2 years, once the law changes are in place.

These booklets are full of handy hints to parents on subjects of bullying, school suspensions, internet safety, graffiti, drug and alcohol awareness, parties, smoking, safe sex, depressions, self esteem, local resources, legal age limits, and "what the teenager wants vs what the parent wants".

They will be posted out early in the first term of 2010 to all Year 9 students (3rd Form) at all relevant schools in the Taupō Safe District. (copy in appendix)

We will conduct an evaluation by questionnaire sometime later in the year before we re-print with the updated laws.

However, from past experiences the Community fully support the re-introduction of this worthy project, funded from Taupō District Council, and thoroughly endorsed by our Taupō Safe District Project Plan Steering Committee as fitting methodology for prevention of injury, and the safety of our young adults.



Taupō District Safe Community

"MEMOS FROM THE PARENTS..."

- Let us know where you are and how to contact you. We need to know that you're safe and OK. We need to know that you won't be abusing drugs or alcohol and getting in the car with a drunk driver. If you need a ride home, just call.
- Remember that we like you to think we're cool parents. This is a two-way street involving mutual respect and clear communication, so if it isn't working, let's talk about it.
- Let us know that you understand our values. It's important to know where we are coming from when we put boundaries in place. Everything we do is because we care about you. Think about it.
- Don't judge us too harshly. You may not fully agree with what we do, so let's talk about it some more before you judge us.
- Let us know that you have heard our opinions, and had a think about what we said. If we can validate from another's perspective, we will be able to communicate more freely.
- Let us know what is happening in your life. Tell us about your friends, school, what's cool, what's not. We need to understand what life is like as a teenager today as it's a bit different from how it was in our day. Let's talk about the difference.
- Let us know that you know about the dangers of abusing drugs and alcohol and sex. We know you may experiment and take risks – this is part of growing up – what we need to know is that you understand the consequences and how to protect yourself.
- If it isn't working, let's talk about it and come up with some ideas for improvement on both sides.
- Talk to us if you are feeling down. This is a normal part of growing up and we want to be there for you when the going gets rough.
- Never forget that we love you."

WHAT DO PARENTS
EXPECT FROM THEIR
TEENAGERS?

8

"MEMOS FROM THE KIDS..."

- Testing you is part of my job description; don't be afraid to say no if I'm unreasonable.
- Help me to communicate clearly with you. I'm only learning and your role modelling and patience is important to my development.
- If we have done something wrong tell us off, but don't go on about it for hours.
- Remember the good things about us and not just the bad. Help us to do the same.
- If you want us to do something or not to do something, tell us the reason, not just because 'you said so'.
- Tell us when you are pleased about something – it encourages us to go on behaving like that.
- Teach me to apologise when I'm wrong by doing so yourself.
- Remember what it's like to be a teenager.
- Be interested in our lives but please respect our privacy.
- Friendships are important to us; please don't judge our friends by the way they dress.
- Don't ask us questions when you don't want to know the answers.
- Trust us, don't always expect the worst.
- I'm more than just my mistakes, but don't protect me from the consequences. I need to learn. Show me how to do better next time."

WHAT DO TEENAGERS
EXPECT FROM THEIR
PARENTS?

9

Taupō District Safe Community

PROGRAMMES FOR YOUTH ACTIVITIES

Programme Name & Supplier	What it addresses	Population target	Length of operation	Reach of programme	Results	Partners
COMMUNITY DEVELOPMENT PROJECT WORKER (YOUTH)	Collaborative solutions to issues faced by young people and those that work with young people	Youth 12 - 24	3 year funded role	Working with community groups/ organisations, researchers and youth towards sustainable, collaborative solutions to raised issues	Established youth advisory groups in Taupō and Turangi, Established Community Advisory group, completed youth services directory, a youth card, monthly newsletters, mental health awareness training, working towards collating info re youth gangs and completing a strengths analysis.	TDC, REAP, DIA, Community groups and organisations, youth.
YOUTH EMERGENCY ACCOMMODATION STEERING GROUP	Issues and numbers of young people needing to access emergency accommodation	Youth 10 - 24	Ongoing	To provide a dedicated resource to oversee developments in youth emergency accommodation and ensure all interventions are interlinked and fit with identified needs from recently completed feasibility study.	Have developed a data analysis tool to identify the real numbers and issues for young people needing access to emergency accommodation over a one year period by community groups and organisations that work with young people. Results will inform future work.	TDC, Steering group members, TCOSS
BIG BROTHERS BIG SISTERS OF TAUPŌ TRUST	Mentoring for children	Children aged 6 – 12 years old	Ongoing	Mentoring as an intervention to promote positive outcomes for our children.	Trust established to oversee this nationally and internationally recognised mentoring organisation. Working towards securing funds for a co-ordinator position to oversee mentor/ mentee relationships	Big Brothers Big Sisters Trust Taupō, TDC, REAP, Big Brothers Big Sisters National
YOUTHTOWN TAUPŌ	Programmes and events for youth	Youth 13 – 18 year olds	Ongoing	To offer opportunities for young people to grow and learn skills after school and in the holidays in a safe smoke, alcohol and drug free environment.	Providing a low cost range of physical, social, and creative experiences for youth encouraging a positive outlook for their future and self confidence.	Youthtown, TDC, Schools, Families, Youth groups, Community groups, tutors

Taupō District Safe Community

CASE STUDIES OF PROGRAMMES FOR YOUTH ACTIVITIES

8. COMMUNITY DEVELOPMENT PROJECT WORKER (YOUTH)

Position established in 2009 (3 year funded project) saw Sarah CLARKE appointed.

Her job entails working with youth advisory groups in Taupō, Turangi and Mangakino to collaborate solutions to issues faced by young people and the people who work with them. Predominately working with the 12-24 year age group, Sarah has been instrumental in setting up a Youth Services Directory, a Youth Card, Monthly Newsletters on topics of interest, safety, injury prevention, and imminent projects. Mental Health issues, Gang problems, and completing a strengths analysis are but some of the tasks to be addressed in the first year. Progress is very favourably reported on and by working from the REAP offices, Sarah is able to collaborate with other organisations dealing with youth, their safety and positive progress within the community.

9. YOUTH EMERGENCY ACCOMODATION STEERING COMMITTEE

Set up to deal with youth aged 10 – 24 years of age, the Youth Emergency Accommodation Committee is tasked to providing a resource to oversee developments and to ensure that all interventions are interlinked, fitting with the feasibility study recently completed. i.e.

Needing emergency accommodation due to family violence and interpersonal conflict.

Seeking independence/needing independence

Involved in issues of crime and legality

Needing support with alcohol, drugs, or mental health issues



Taupō District Safe Community

The study has found that there is a lack of data set collecting information about young people needing emergency accommodation.

The Data Analysis Tool will be utilised by community groups who work with young people and their families/whanau to evidence youth emergency accommodation needs in identified strands.

- Provide evidence necessary to determine most needed intervention
- Provide the ability to analyse information
- Provide information to assist prevention and early intervention measures that can be taken
- Profile young people needing emergency accommodation and their uptake of referral options
- Be a useful tool for informing emergency accommodation hubs and government groups

The data collection results will assist the steering committee and community to find comprehensive and sustainable solutions to the identified issues for our youth around emergency accommodation which in turn will benefit the community.

10. BIG BROTHERS BIG SISTERS OF TAUPŌ TRUST



Introduction

Big Brothers Big Sisters (BBBS) is an international mentoring organisation that has been operating throughout America since 1904 and started in New Zealand in 1997. The BBBS model is primarily about fun and friendship, with a time commitment for both mentors and mentees of 1 - 4 hours per week for at least a year, either as a school or community based programme.

Mentors are adult volunteers and come from all walks of life. Mentors are thoroughly vetted in a process that includes police checks, referees and in-depth interviews. They are trained and supported in their role by a co-ordinator, to ensure the safety and care of both mentee and mentor. Mentees are children aged between 8 – 12 years old who would benefit from the friendship of an adult, and experiencing fun activities together.

Background

In 2008 the Community Development Team within Council gathered information from young people and youth workers about the gaps in services for youth in the Taupō district. One of the identified gaps was a lack of mentoring available for our children. So, when Dave Marshall from Big Brothers Big Sisters National Office made a presentation to The Taupō Youth Offending Team forum in October 2008 it stimulated a lot of interest.

The Big Brothers Big Sisters of Taupō Trust is now established and registered with the Charities Commission. Members of the Trust include: Kevin Taylor, Peter Blanks, Steve Bignell, Belinda Coulter, Judith Asher, Sharon Opai and Alan Vane all well known for their work for the community.

An Affiliation Agreement between National BBBS and BBBS Taupō has been signed, so our local Trust has access to best practice, professional, national and international policies and procedure guidelines. Our next step is to employ a Co-ordinator.

The Co-ordinator is responsible for monitoring and supporting all mentee/mentor relationships. Extensive eligibility screening of potential mentors will be undertaken by the co-ordinator to ensure maximum success. The matching strategy is based on criteria such as gender (males mentor boys, females mentor girls), age, language, availability and interests and aims to be at least a year long.

An orientation and training curriculum will be provided for mentors including communication skills, cultural/heritage sensitivity and the do's and don'ts of a mentor relationship.

Taupō District Safe Community

The Advisory Group are an informal group made up from a range of people (from the original Steering Group) who have helped with the establishment of BBBS in Taupō. They will give the trust feedback and input at quarterly meetings. They will help source potential mentors and support the co-ordinator to make the right connections in the community.



Summary

Children and young people need trustworthy adults in their lives who will listen, take an interest in them and spend some time with them. The BBBS model ensures the support and coaching is there for the mentors who are monitored by a professional co-ordinator to ensure the safety of the mentors and mentees.

The BBBS of Taupō Trust affiliation to National BBBS means that policies, procedures, training of co-ordinators and being part of a network of professionals both in New Zealand and overseas will assist with credibility, recognition and support of this best practice model of mentoring children in our own Taupō community. The BBBS of Taupō Trust will provide governance to the co-ordinator position.

We believe this is an opportunity for other local organisations to be part of a positive response to the needs of some of the children in our community as a practical expression of your values. There will be media acknowledgement of our sponsors in all of our advertising.

Participation in BBBS will help motivate our children to reach their goals and to make healthy choices for themselves, their whanau, each other and our community.

(All photographs used with the permission of Big Brothers Big Sisters of Nelson)



Taupō District Safe Community

11. YOUTHTOWN TAUPŌ

Taupō District Council is in partnership with Youth Town Taupō.

A purpose built porta-com facility has been erected by Youhttown in the AC Baths Reserve in Taupō, and business manager appointed.

Dealing with 12-18 year olds, Youhttown provides high quality programmes, activities and events for young people to participate in after school and at weekends and holidays.

National and international research supports the outcomes associated with regular participation in high quality activities and programmes provided for young people which includes; improvements in self concept, school achievement, school attendance and aspirations for further learning, decrease in anti-social behaviour – less likely to use alcohol and drugs, increase in feelings of effectiveness and success and being connected to the environment they live in.

Therefore there is an educational, development, preventative and cultural benefit to regular participation in high quality programmes.

Programmes currently include Makeup artistry, cooking classes, fitness, indoor sports league, golf, short film challenge, my tunes, duathlon, and disrupt the floor. Programmes and imitative are developed with consultation with the youth advisory group, who also consult with other young people on the activities and programmes that they want.

Because of location, outdoor activities are built into the programmes to utilise the green spaces of Centennial Park, AC baths.

This facility filled a much needed project in connecting with youth, offering them alternatives to alcohol and drugs, anti social behaviour, gang affiliations, and gave the participating youth, a sense of purpose, safety and direction.

YOUTHTOWN 2010 TERM 1 PROGRAMMES

APRIL EPIC ADVENTURES

DISRUPT THE FLOOR

MY TUNES

SHORT FILM CHALLENGE

YOUTH FITNESS BLAST!

YOUTH NEED FOR SPEED

LOU'S KITCHEN!!

DISCOVER MAKE-UP ARTISTRY

YOUTH SOCIAL INDOOR SPORTS LEAGUE

GIVE GOLF A GO

KATY'S CAKES AND BAKES

Contact Dion or Alana on 07 378 0783 or taupo@youthtown.org.nz

YOUTHTOWN.ORG.NZ

YOUTHTOWN

12. YOUTH TRANSITION SERVICES

Background

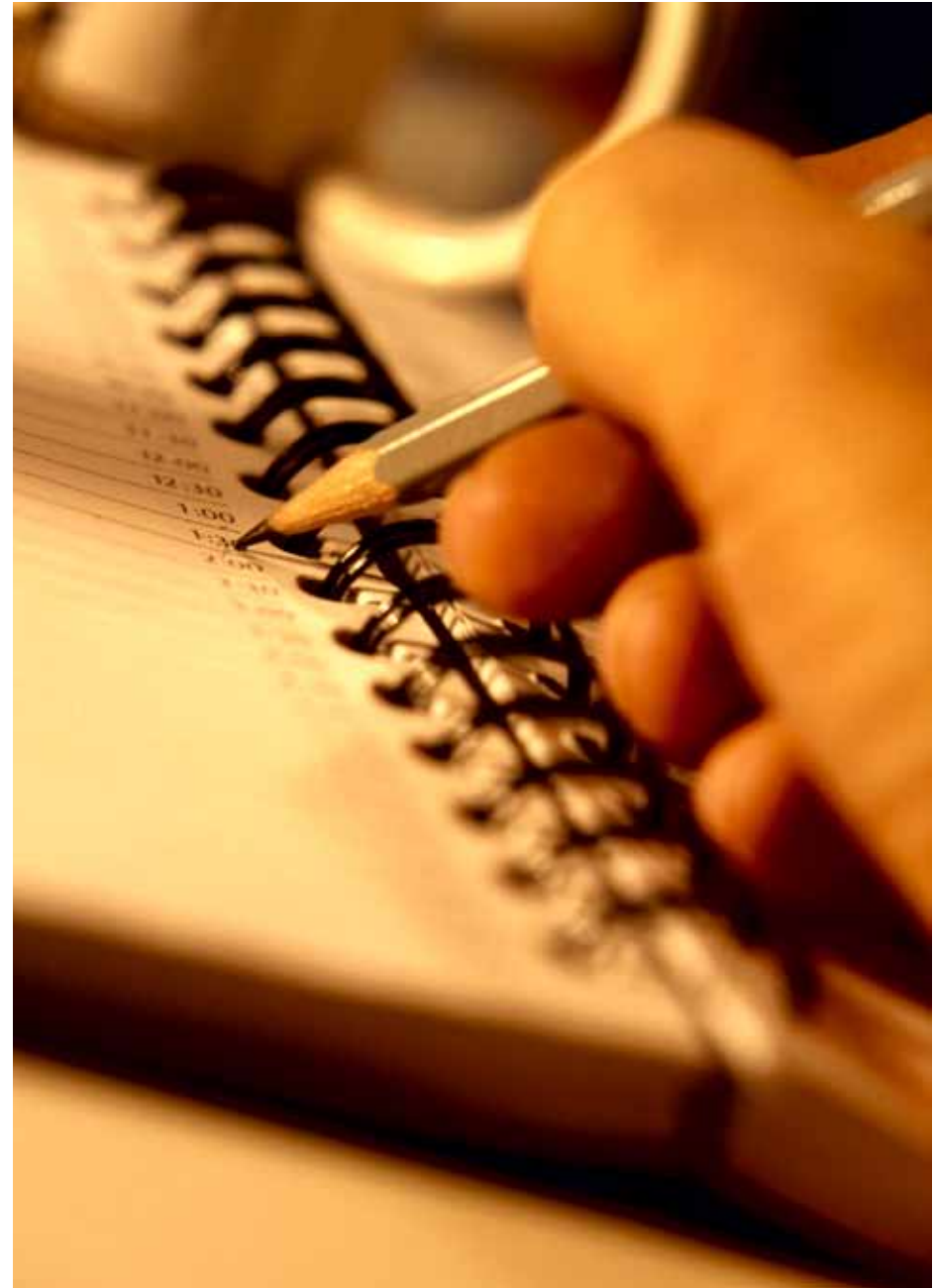
The Taupō District community have identified a gap in services provided in our community for young people who have disengaged or who are planning to disengage from education. Currently there is no organisation responsible for monitoring the outcomes for the young people who are not legally required to be at school yet are ineligible for income support (16 – 18 year olds).

The young people who do not successfully transition from the school environment into further education, training or work are at risk of experiencing a range of poor lifetime outcomes. These young people need support to improve their well-being and long-term independence.

Executive Secretary Jan Francis from Mayors Taskforce for Jobs, and a range of community groups, organisations and individuals have had a series of forums focusing on issues relating to employment and skills training which face the young people of our district.

The vision for the Mayors Taskforce for Jobs is “that all young people under 25 years be engaged in appropriate education, training, work or other activities that contribute to their long-term economic independence and well-being” and that “every school leaver has the support to connect to opportunities within their own community”.

Forums were held on 25th June in Taupō with Celia Lashlie, Jan Francis, 100 young people and 30 people from community groups and organizations. The next meeting was on 6th August in Taupō and then in both the Taupō and Turangi communities on 7th September. (Please see meeting notes attached). Jan and Celia were back in Turangi in October to further assist the collaboration in this community.



Taupō District Safe Community

Outcome of the forums

The Taupō and Turangi communities need a Youth Transition Service available to our young people. After looking at several possible models or variations for one that would suit our community, the group decided a Co-ordination Model was the best option; providing support from a youth worker, access to funding and support in tracking from the nearest YTS (Youth Transition Service). Also discussed was the recently released Youth Opportunities package which the group commented on and was encouraged to participate in. These comments have been fed back to Jan Francis and also to Louise Upston our local Member of Parliament. Council is currently working towards a project that may include 4 young people under the Community Max scheme.

Three members from the group met with Laurie Durand and Diana Beattie from the Rotorua Youth in Transition Group to discuss the possibility of Taupō and Turangi having their young people tracked by the Te Waiariki Purea Trust who deliver the Rotorua YTS contract. This idea was well received and both expressed an interest in being involved:

This model would track all young people from a certain age to ensure they are either in education, work or training and those needing customised support referred on to the Turangi or Taupō youth worker

- The youth worker will then make contact with the young person
- If necessary the young person is also referred on to other appropriate organisations for help.
- The number of school leavers in 2008 in Years 11, 12 and 13 in Taupō was 407 and in Turangi there were 40.
- Taupō and Turangi currently have 52 young people from 16-24 who are registered either on the unemployment benefit, unemployment benefit training or independent youth benefit who may be able to be part of this system. There are also young people who are not registered that could also be included.

Other tasks of the Youth worker working within the YTS may include:

- Career advice
- CV development
- Early identification of 'at-risk' young people - refer to other agencies

if needed e.g. for alcohol and drug assessment/counselling, literacy and numeracy assessment/training.

- Raise aspirations of families/whanau re their young person,
- Develop strong inter-agency networks
- Provide up to date information to young people and providers re employment, training and work opportunities
- Identify gaps in service provision in the community and assist to identify best practise models that may be implemented
- Work in a culturally aware manner in all dealings.

There would be a Youth Transitions Advisory Group established from agencies and organisations that have an interest and working relationship with young people. The Advisory Group would oversee and give advice to the youth worker. They would provide governance and direction on any issues raised and gaps identified. This group could link into the Rotorua Youth in Transition Strategy Implementation Group for additional support and expertise. There will be a need to develop the appropriate Strategic documents to help inform the work of all involved in the project.

There could be an opportunity to be part of the new Community Links being developed in Turangi by the end of 2009 and in Taupō early 2010. Community Links is a new approach by WINZ service centres where people can get help for a range of needs from a variety of social services and agencies located in the one place. The YTS co-ordinator could have the opportunity to work out of the Community Link centre. This would help support the young person to reach their goals and have access to the range of other services provided through the centre that may include; counselling, financial assistance and health assessments.

Conclusion

Taupō and Turangi require a Youth Transitions Service to fill an identified gap in our community. The community feels strongly about empowering our young people to achieve positive outcomes and the need to provide support for those who require it.

Taupō District Safe Community

Having a YTS in the Taupō and Turangi communities will assist our young people with engagement in education, training or work. Establishing the YTS co-ordinators in the Community Links centres will enable young people to receive comprehensive assessments and information to assist with reaching their goals. The Rotorua YTS provider could track the young people for the youth workers who would then connect them with the appropriate opportunities in both the Turangi and Taupō communities. Using Rotorua's database and systems would assist to keep costs down as would use of an office in Community Links.

Communication and strategic planning will be implemented to increase community awareness and support for the project.

This project will enable ongoing multi-faceted, comprehensive, strength-based responses to young people, achieved by a collaborative approach between the YTS worker, the young person, the young person's families, whanau, hapu, iwi, agencies, schools, education facilities and the community.

The main benefit will be that young people will be supported and encouraged to realise their full potential, make positive choices and be active participants of their own future.



Taupō District Safe Community

PROGRAMMES FOR ROAD SAFETY

Programme Name & Supplier	What it addresses	Population it targets	Length of operation	Reach of programme	Results	Partners
KEEP LEFT LIVES ARE ON THE LINE New Zealand Police – Road Safety Committee of South Waikato and Taupō District Councils	Drivers to keep to the left of the centre line to avoid crashes.	All ages of drivers of all vehicles on the roads	All year with extra signs, bill boards and advertising fro media throughout the year.	To all motorists and users of road.	Road crashes and injury accidents are on the decline as result of this and other initiatives	New Zealand Police, Road Transport Division of both Councils.
INTERSECTIONS New Zealand Police and Road Safety Committee of South Waikato and Taupō District Councils.	Absolute patience, decision making and correct signalling and driving at all controlled ad un controlled intersections.	All drivers of all ages, gender and ethnicity.	Ongoing all year with signs changed and Grim Reaper, with spinning wheel allocated to various intersections during the campaigns.	Has had a decided impact on drivers in and around NZ. The Grim Reaper and the Spinning Wheel have certainly hit home to the driving population.	Intersection driving behaviour is showing improvement., especially controlled intersections, message is getting out there.	New Zealand Police, Road Transport Division of both Councils. The “Grim Reaper” and Media for publicity.
FATIGUE New Zealand Police Councils. +	Tiredness is a major cause of accidents, along with other distractions like txtng, talking etc.	All ages of drivers, both genders and ethnicity.	Campaigns intermittent and changed with others mentioned above during the year.	New Law of no texting and talking on mobiles when driving has had vast effect. Fatigue still of concern, especially long haul truck drivers.	Police Statistics too early for exact result but evidence to dater suggests that distractions causing less accidents, and fatigue message is being taken heed of.	New Zealand Police Road Transport Division of both Councils,
SPEED New Zealand Police and Road Safety Committee of both Councils.	Excessive speed on h/ways, built up area and around schools	Again all drivers, of all ages, gender and ethnicity	Ongoing annual campaign.	Targets persistent offenders exceeding the area speed limit. Cameras and Patrol Cars and speed warning signs used in this campaign.	Speed continues to be a large contributor to fatal and serious injury crashes,. The faster you go the bigger the mess message is not getting out there in its entirety.	New Zealand Police Transport Divisions of both Councils.

Taupō District Safe Community



**Speeding -
There's no excuse.**

Slow Down.

Taupō
District Council



KEEP LEFT

Lives are on the line



**Your family
needs you.**

Don't drink and drive.

Taupō
District Council



TAUPO DISTRICT ROAD SAFETY PROGRAMME

Taupō District Safe Community

CASE STUDY OF PROGRAMMES FOR ROAD SAFETY

13. KEEP LEFT LIVES ARE ON THE LINE

50 crashes were caused in by vehicles “fail to keep to left” on rural roads in the Taupō District from 2003 to 2007. Nine crashes occurred on local roads, and 41 on State Highways.

1103 crashes occurred on rural roads in Taupō District Area between 2003 and 2007.

The objective of the campaign was

- To reduce the number of crashes caused by crossing the centre line.
- To educate drivers about the risk of crossing the centre line and to be a pre-cursor for the enforcement campaign to be rolled out by the Taupō Police over in September 2008.
- To target key areas where the centre line is often crossed including rural road, main arteries and state highways.
- To create awareness around the contributing factors crossing the centreline.

The targeted audience were Taupō and Waikato communities particularly road-users, which included the wider Police Districts, and drivers travelling through Taupō and South Waikato.

Key Message relayed in this ongoing campaign:

***Don't cross the centreline – it causes fatal crashes.
Keep LEFT at ALL TIMES***

“Lives are on the Line”

51% of our rural crashes involved drivers crossing the centre line and to be aware of inattention, fatigue, alcohol, loss of control, too fast for conditions, poor handling and poor observation, failed to stop and poor judgement,.

Enforcement was undertaken October 2008 to January 2009 and over those 4 months 59 offences were detected and ticketed. The campaign has again been rolled out in June 2009 and is programmed for 2010.

Feedback from the billboards was well received



Taupō District Safe Community

14. INTERSECTIONS (“SPIN, DON’T SPIN” INTERSECTIONS - IT’S YOUR CALL)

Several intersections were identified in Taupō District as high crash sites.

A 4 week campaign was implemented to raise awareness of safety required at intersections, using the spinning wheel (as seen on TV ads) to great effect.

Key messages included:

- “Spin, Don’t Spin” Intersections – It’s your call
- Stop means Stop
- Stress of running late

Crash statistics showed top three intersections in Taupō as

- HeuHeu/Titiraupenga : 16 crashes 2003 – 2007
- Tamamutu/Kaimanawa: 12 crashes 2003 – 2007
- Tamamutu/Titiraupenga: 12 crashes 2003 – 2007

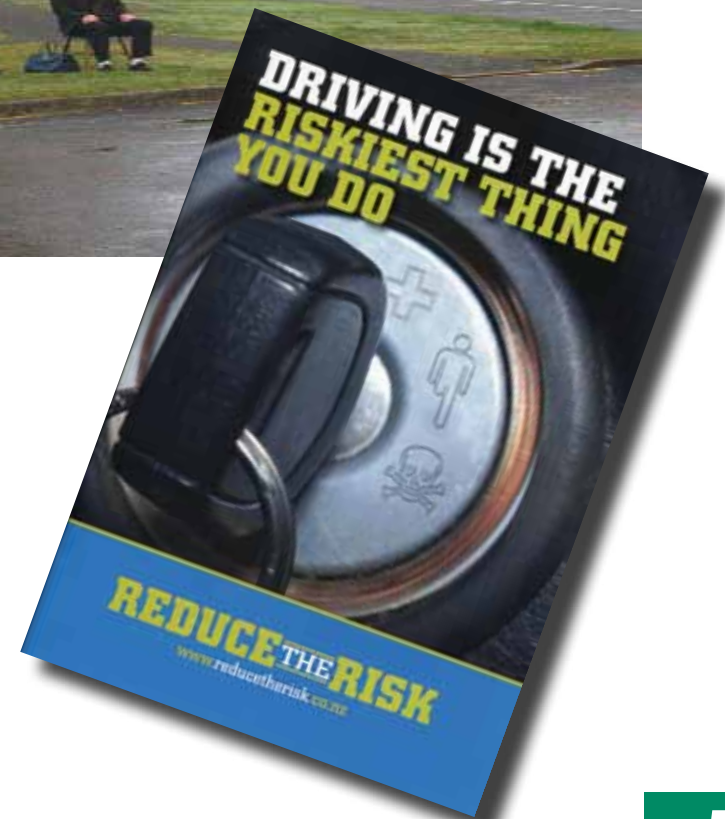
Media releases prior to commencement of campaign, weekly media briefs as to reminder messages, intersection spinning wheel resource, Radio advertising and 4 weeks of ads.

Advertisement created by Radioworks using spinning wheel music approved by NZTA.

Contest held by Radio Station over final 5 days of campaign. Six x Billboards, plus key rings as giveaway, and chocolates. Police and TDC Road Transport Division Staff giving out handouts at intersections. Well supported by local media. Campaign included in Community Road Safety Programme for 2010 (ongoing).

Achievements included high number of participants in quiz, long term reduction in number of crashes at intersections, well received adverts, spinning wheel well received by community at key sites. Police enforcement

highlighted the need for continuation of education to motorists on intersection driver behaviour, including signalling, roundabouts, and stop signs.



Taupō District Safe Community

15. FATIGUE (INATTENTION TO ROAD SAFETY)

South Waikato and Taupō Target (SWATT) 2010 Safety Campaign is based on the theme of Inattention to Road Safety. The overarching goal for 2010 is to reduce trauma on the 200km of State Highway 1 from Piarere in the north to the summit of the Desert Road in the south. They wish to see fatal accidents reduced by 10%.

To do this the education team is concentrating on Driver Distraction, and to improve road user behaviour.

- The fatigue module aims to increase public awareness of fatigue as a crash risk on SH1
- To achieve a fatigue campaign message recall of 70% amongst local drivers
- To achieve understanding of what a power nap is amongst 40% of local drivers
- To achieve understanding of what a micro-sleep is amongst 25% of local drivers

Evaluation of drivers regarding fatigue, micro-sleep and power-nap understanding is contained in the SWATT Evaluation Report 2009. Billboard erection and on-going campaigns will continue in the Taupō District during the 2010 year, and indications to date are positive in that the message distraction (fatigue) is being far more readily understood by drivers on the roads in our area.

A 20 MINUTE POWER NAP CAN:

- Boost energy levels
- Increase alertness
- Improve memory
- Help concentration



**Pull over and take
a 'power nap'**

Fatigue: Wake up to the danger

Go to www.acc.co.nz/roadsafety for more
information on how to beat fatigue.

Taupō District Safe Community

16. SPEED

In January 2009, TDC Road Safety Committee introduced their Speed Campaign to coincide with the A1GP at Taupō Motorsport Park. With approx 40,000 people converging on Taupō over the Xmas period, speed was identified as a major contributor to crashes in the area.

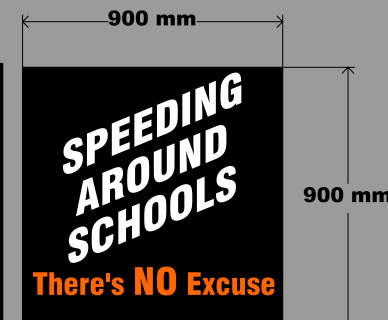
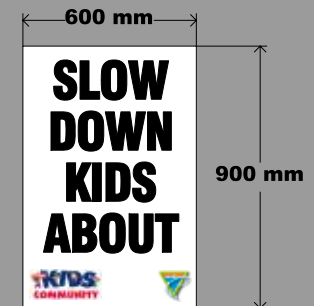
Key messages on billboards and radio and paper advertising:

- “The higher the speed the bigger the risk – Slow Down”
- “Speeding – There is no excuse”
- “Taupō wants to see you again – Slow down.”

Speed trailers were deployed, along with static speed indicators, in and around Taupō, and along with Billboards sighted at entry to Taupō and prominent key sites advertising the message was put out to the drivers and community. Radio advertising by well known and local racing car drivers was also used as a means of putting out our concerns and pointing out the risks of speeding.

The Speed campaign was again used in June 2009, on the theme of Operation Downward Speed around town and schools.

The objectives of this particular campaign were to reduce the number of crashes caused by speeding in the urban area and highlight the dangers of speeding outside schools. And to target areas already pin-pointed as speed zones. Again the use of the speed indicators around the schools and town was relevant and certainly had the desired effect, where drivers reduced speed considerably upon sighting same. The trailer is now being put out by a Community co-ordinator in the areas identified as high risk and this is an on-going activity, thus sending the message of excess speed to drivers in the community.



Taupō District Safe Community

PROGRAMMES FOR ELDERLY SAFETY, COMMUNITY LEISURE AND SPORT

Programme Name & Supplier	What it addresses	Population it targets	Length of operation	Reach of programme	Results	Partners
TAUPŌ SPORT HOUSE Sport Waikato KC Rugby Taupō Netball ACC	Sport injury and prevention thereof	All sporting codes and ages	Ongoing	Combined sports forum held October 2009	Sport injury and prevention thereof	All sporting codes and ages
TAI CHI CLASSES ACC, Health	Balance, strength stretching exercises	Elderly people	16 week course run by ACC	By referral from doctor, to elderly to prevent falls	Decrease in number of hospital admissions for falls of elderly.	LDHB, ACC, Social Services, Age Concern etc.
COMMUNITY PATROLS New Zealand Police.	Assists Police by patrolling known trouble spots, manning of security cameras, extra eyes and ears for crime prevention.	Offenders of all ages	Ongoing, 24/7	All offenders, disorderly behaviour, theft, theft x cars, Unlawful taking, alcohol related harm, violence, liquor bans,	Marked increase in apprehensions for offences, due to more eyes and ears on the ground, plus monitoring security cameras.	Responsible approved citizens, New Zealand Police, Licencees, Bar Managers, Security Co Staff.
NEIGHBOURHOOD SUPPORT Residents of streets in area	Crime, observation theft, u/taking of m/vehicles, property damage Anti-social behaviour, plus security for neighbours property in absence.	All house owners in the street, and area. Town appointed controller allocates areas and appoints a local co-ordinator	This is ongoing, and full records kept.	Locations of concern are identified and New Zealand Police advised for further investigation. Pamphlets and signs ensure crime prevention message out there.	Since inception, this very useful crime fighting arm of the community has grown from strength to strength.	New Zealand Police. Local Town Controller and area co-ordinators and residents.

Taupō District Safe Community

CASE STUDIES PROGRAMMES FOR ELDERLY SAFETY, COMMUNITY AND SPORT

17. TAUPŌ SPORTS HOUSE

Situated close to the Centre of Taupō Town, this building hosts Taupō Sports Advisory co-ordinator, committee, King Country Rugby personnel, Taupō Netball Association personnel, Sport Waikato employees, and is the lead distributor of Sports Injury Preventative programmes, “Club mark” “Green Prescription” “Push play”, “Think safe” and sport smart stretching and prevention programmes.

Coaches of various codes following a combined sports forum in October 2009, now, following an examination, gain qualification in the running of sports injury prevention, and the physical programmes around safety, such as attention to proper warm up etc.

ACC call with updates on their injury prevention initiatives. Medical Profession liaise with the Taupō Sports House on rehabilitation and recovery programmes to sports people injured during their chosen activity.

It is a one stop shop facility catering for all sportsmen and sportswomen of all ages and ethnicity, offering advice, treatment, programmes, referrals on any aspect of injury through sport and the safety measures for prevention.

18. TAI-CHI CLASSES

With falls having been identified as the major cause of injury and of hospital admission in this area, programmes to reduce falls are in place in the Taupō Safe District Area.

Balance, Strengthening and exercise, especially for persons over 65 years of age is prevalent, there being private clinics run at local churches and a revised Otago University Exercise programme, plus classes in Tai-Chi (16 x once a week) funded by ACC.

Research shows that improving strength and balance reduces the risk of falling and the severity of falling by 47%

Doctors are able to refer patients to Tai Chi classes and the aim of these is to reduce the number of hospital admissions as result of falls, trips or slips.

There are similar type falls prevention classes held in Pre-school, Playschools and Kindergartens in the area.

Included in the Physical Education classes at Primary, Intermediate and Secondary Schools, are programmes aimed at correct balance, strengthening, and handy hints for in the playground, around the school buildings, on stairs and at home.

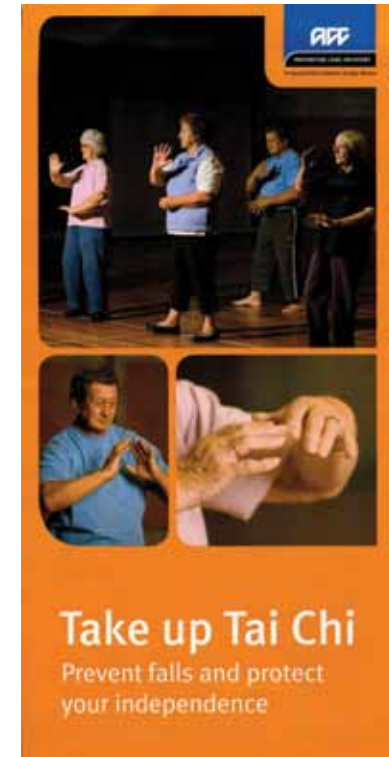
At a meeting of people associated with Fall Prevention activities in November 2009, causes of falls were discussed in full. Uneven Footpaths, deep crossings, pumice country prone to earthquakes causing paving stones to be upturned, berms and footpath construction, slippery mats and stairs were the main causes of falls in our area.

Council notified re new suburban construction of footpaths, and alleyways.

Upright and Active and Tai Chi classes, plus a supplement dietary programme have been instrumental in reducing the number of falls. A falls prevention day is planned for mid 2010 for Taupō.

There is no record kept at admission time in the local hospitals, of the affect of alcohol on the patient, but inquiries suggest that there is a significant number of admissions for falls related injury, where the patient had consumed alcohol, preceding the fall.

Other classes in the district included those by Sport Waikato who conduct sessions at the AC baths Event Centre in Taupō on falls prevention, for elderly.



Taupō District Safe Community

19. COMMUNITY PATROLS

Run in Taupō by volunteers, this worthy addition to security, safety, injury and crime prevention, has assisted the New Zealand Police over the past 2-3 decades. The group is made up of dedicated community minded men and woman, each only too happy to spend some hours on patrol during the week and weekends. Many offer to work night shifts, and others man kiosks at major tourist venues.

They are virtually extra eyes and ears of the Police, advising per radio and mobile phone, of incidents of anti social behaviour, violence, and alcohol impaired people, in and around the Town Central Business Area, and at known gathering spots of youth in vehicles. They also man the display screens at the Watchhouse in the Taupō Police Station of the closed circuit cameras mounted in strategic places in and around the town, boat harbour and lake front. A national conference in June 2010 already has more than 400 registered to attend.

Community Patrols have grown from small beginnings to a large-coordinated group, able to adhere to rosters, and assist the Police and community where and when required. Their presence and vigilance endorses the safety, injury and crime prevention interventions in our Taupō Safe District. There is no move afoot not to continue their wonderful contribution to the communities.

20. NEIGHBOURHOOD SUPPORT

This dedicated group of local residents have been carrying out the functions of Neighbourhood Support in and around Taupō, Turangi and Mangakino for a considerable number of years. Each has their own coordinator.

In Taupō they have a co-ordinator who has the task of meeting with the street wardens in the various suburbs. Discussion on crime, wilful damage, graffiti, anti social behaviour, boy racers, loud vehicles, noisy neighbours, dogs, obstruction of power lines and alleyways by foliage and trees, blocked drains, lighting visibility, discarded rubbish and the general

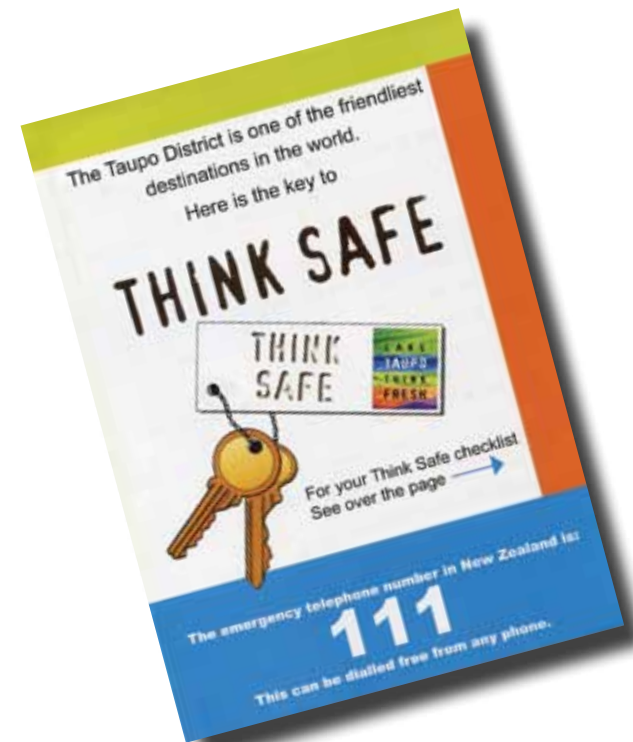
safety and well being of all residents of the street, is discussed.

The co-ordinator meets with the Intel Section of Police on a weekly basis. This meeting is also attended by the Project Manager – Safe Communities.

There topics of interest, persons of interest and crime trends are discussed.

Newsletters are put out on a regular basis to the residents in each suburb, setting out topics of interest, upcoming events affecting the community and other newsworthy items.


Crime Prevention, safety and injury prevention is paramount and the wellbeing of the occupiers of dwellings in the suburbs, including the children is a focussed area for the Neighbourhood Support personnel.




Taupō District Safe Community

IT TAKES A WHOLE VILLAGE TO RAISE A CHILD

BE AWARE




NEIGHBOURHOOD SUPPORT AREA



NEIGHBOURS WHO CAN SEE DO!

TOGETHER WE CREATE SAFE NEIGHBOURHOODS 4 KIDS

Neighbourhood support
New Zealand
Taupo








DO YOU REMEMBER THE SESAME STREET SONG?

Do you know the people in your neighbourhood? If not, you'll soon have a chance to meet them at a fun get-together in your local reserve. From December to February, community events will be held around Taupo with the aim of promoting community spirit and pride. A range of activities are planned including a BBQ, live music and fun activities by Sport Waikato.

EVENTS - 5PM TO 7PM

LAKEMOOD RESERVE 12 BC 2009 More FM for weather postponements	LAKEMOOD PARK LAKEMOOD PARK Fri 12th Feb 2010 Listen to More FM for weather postponements
WAIAREWAKA RESERVE 2010 FM for weather postponements	WAIAREWAKA ROAD Fri 26th Feb 2010 Listen to More FM for weather postponements

Community Patrols of New Zealand



Do you want to work alongside New Zealand Police to help build safer communities?

Community Patrols of New Zealand are making a real difference and you can help.

Community Patrols are made up of people who want to give back to their community.

Always welcome.

Taupō District Safe Community

PROGRAMMES FOR CRIME PREVENTION, ALCOHOL AND VIOLENCE

Programme Name & Supplier	What it addresses	Population it targets	Length of operation	Reach of programme	Results	Partners
LOCK IT OR LOSE IT CAMPAIGN TDC, Police, Project Manager – Safe Communities	Theft x car and U/Takings.	All motor vehicle owners.	Ongoing – signs replaced as they are damaged or removed.	Signs put up in public places, supermarket car parks, beach front, harbour, and sports grounds	Decline in number of theft x cars, and u/ Takings. Signs are a warning to owners to lock away valuables out of sight and secure vehicle.	New Zealand Police, Community Patrols, Night Owls, Security Firms...
TAUPŌ TAXIS Taxi Co and Project Manager – Safe Communities	Pre booked Taxi Trips, accounts, chits,	Shift Workers and late night requirements	Ongoing	Gives parents of teenagers, guaranteed safe trip home – by pre-arranged payments.	Young persons out on the town at night can seek guaranteed trip home having pre arranged payments of cost of taxi hire.	Taupō Taxi Companies, Project Manager – Safe Communities
TAUPŌ OFF-LICENCE ACCORD Licensing Sgt NZ Police, Licensing Inspector TDC. Project Manager – Safe Communities	Supply of alcohol to Under 18 year olds.	Minors and persons supplying minors	Ongoing project with Licence holders of Bottle Stores and liquor outlets.	By signing up to an accord, each Off-Licence Owner, reaffirms his intentions of sale and/or supply of alcohol to minors	Encouraging, in that Police have held random underage purchase operations, with negligible sales.	New Zealand Police, Off Licence Owners, and employees
ALCOHOLACTION NZ Professor Sellman	10 things industry wont tell you about alcohol	Youth and Adults	2009-2010	To submissions by law commission for law change re advertising, hours, price, purchase age, outlets, drink driving	Gaining momentum especially alcohol related violence law changes forthcoming, and blood alcohol limits, purchase age,. Pricing etc.	Police, Law Commission, TSDPP Licensees, Managers /staff.
GRAFFITI PREVENTION Council and Police	Wilful damage of public and private property by "tagging"	Residential and Business areas of District as a whole	Programmes in place for removal and reporting.	Council Web site clear information re removal, reporting, prevention, cleaning, offenders, types etc.	Plan to remove within 24-48 hours of reporting. Programmes in place in Turangi, Mangakino and Taupō, for TDC staff to clean, and if located offenders to paint over.	Police and Council Staff and owners of graffiti properties.
TAUPŌ VIOLENCE INTERVENTION NETWORK	Family Violence	All walks of life	Ongoing	Strong support to family violence victims and families at risk.	The "Its not OK" campaign is working in Taupō. More and more offences being reported by victims, with many volunteer groups offering support. Police, News media, white ribbon day, people speaking out have publically identified this unsavoury trait in our society.	Police, Social Workers, Victim Support, TVIN co-ordinator, various govt and volunteer organisations
WHITE RIBBON DAY TVIN, Men's support group, Police.	Family Violence Not OK campaign	Men's support in the community against the offenders of this crime.	One day a year breakfast, wearing of white ribbons, adverts now on Police Stations and prominent public places.	Putting the message out there that "Its Not OK". Family violence issues are now out in the open, not kept quiet as they once were.	More prosecutions – more offenders seeking help and assistance from various organisations. Many past offenders now prepared to talk about experiences.	TVIN co-ordinator, New Zealand Police Family Violence Squad Other Govt agencies, including Courts, Justice, LDHB, lwi support, victim support etc.

Taupō District Safe Community

CASE STUDIES FOR CRIME PREVENTION, ALCOHOL AND VIOLENCE

LOCK IT OR LOSE IT CAMPAIGN

As a crime preventative measure, and working in tandem with the local Police, the Taupō Safe District Project through the Project Manager – Safe Communities, conducted a survey of the town, lakefront, boat harbour, supermarket car parks, public places and picnic and tourist spots in and around Taupō.

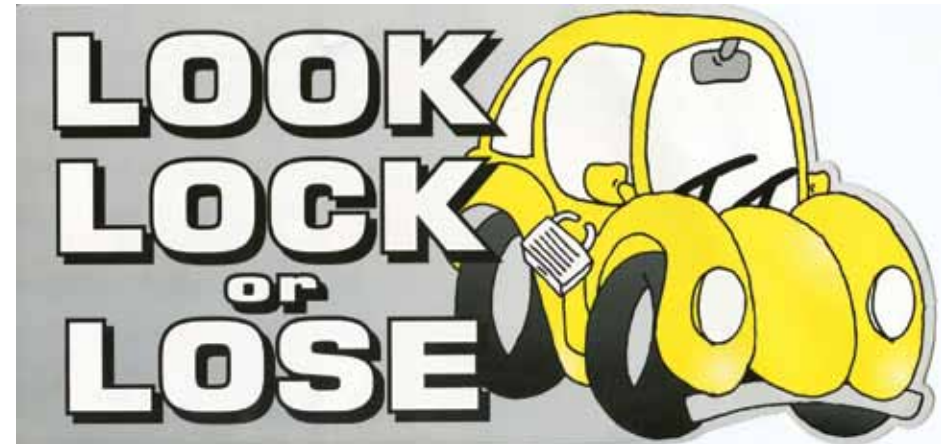
Having identified salient positions, some 80 “Lock it or Lose it” brightly coloured signs were securely fixed to rubbish tins, fences, walls, and posts.

The message was to highlight to the owners and drivers of vehicles parking there to

- Lock the vehicle
- Put valuables out of sight.
- Take care and be aware.

The resulting feedback from residents and visitors alike was one of constructive approval, in that the message was taken as a positive crime prevention reminder, rather than a negative message that the town is deemed to be a crime ridden area, for theft ex cars and unlawful taking of cars.

These signs are in addition to the volunteer personnel who man the kiosks at many of the local tourists attractions in and around Taupō, and convey a strong message to the criminal that their behaviour is not acceptable. Visitors commented to the Taupō Community Ambassadors over the Christmas period that the signs were a good healthy signal that the community cared about the well-being and possessions of their fellow citizens.



22. TAUPŌ TAXIS

A survey of the local taxi companies in Taupō revealed that the Management and Drivers employed were safety conscious in making available a variety of payment methods, and credit facilities for customers to use in settling of fares when using Taxis to travel.

Of main concern was the safety of young women in the early hours of the morning, when after a long night out fraternising the local hotels and restaurants, they need a secure and safe means of travelling from their destination to home. Parents were encouraged to take up the offers of the Taxi Companies to run accounts for their children, using a pin number, or a pre-paid chit service to ensure safe journey home.

Two of the Companies, when questioned, indicated that although the drivers were normally the owners of the particular taxi, they would, to ensure safety, deposit the passenger at their homes, and collect the fare the following day, if the occasion warranted.

News Media publicity from the Project Manager – Safe Communities (Local paper) and Council Newsletters including Town Centre Taupō, put this message out to the parents and people of Taupō. Late shift workers have taken advantage of the systems offered, as have many parents. We received back very positive comments on the service on offer. The only concern now is that at peak times, following the hotels and restaurants closing, there are not enough taxis to service the patrons wanting to use them as means of transport home. This is a different issue, and is being looked at by Town Centre Taupō, The Licensing Accord (Group of Bar and Restaurant Owners) with a view to providing a courtesy van for peak times.



Taupō District Safe Community

23. OFF-LICENCE ACCORD

Other WHO accredited Safe Communities have put in place an Off-Licence Accord.

Project Manager – Safe Communities in Taupō attended several meetings of neighbouring TLA's where these are in place.

As result, and despite the Law Commission calling for submissions to present changes of the law to the Government surrounding alcohol and alcohol related harm, Taupō called a meeting of Off Licence Owners in 2009. Well over 70% of owners were present and voted to commence an accord for Off-Licence owners only.

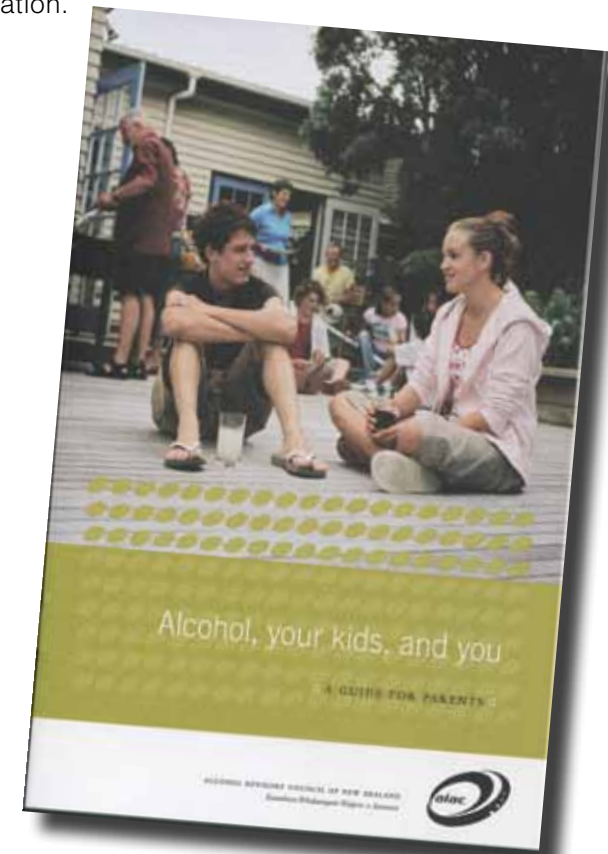
There is in place in Taupō a Licensing Accord, although many of the signatories have changed, the objectives remain, and after any impending law changes, this accord will be re-visited and updated,

The main objective of the Off-Licence Accord was to eliminate the sale and supply of alcohol to minors and persons under-18 years of age. A steering committee has formulated a set of rules and functions of the Accord, designed and introduced a logo, and is in the process of sourcing further funding for supply of coasters, brochures, signs and other projects contemplated.

The very successful South Auckland manufactured DVD's on the effects of alcohol supplied to under 18 year olds, showing fighting, kicking, weapons in alcohol related violence, underage females affected by liquor powerless to stop unwanted attention from males taking advantage of their condition, and the drink/drive/crash scenario by youth, is a powerful tool and is to be offered to the members of the accord one signed up. These play constantly through a Display Unit on the counter by the till, and run for about 45 second each. They are immensely effective, well acted, and dramatic in presentation. The message is loud and clear – Look was happens when you supply or sell alcohol to under 18 year olds..

Collaboration and co-operation between Off-Licence staff is a way of ensuring safety, and preventing injury and alcohol anti social behaviour in our young, so regardless of law changes, on purchase ages, cost, advertising, hours and outlets, continued support of the Off Licence establishments, must have an overall positive outcome for the community.

Police have completed 5 or more under age sting operations in the Town over the past 2 years, and the very small number of outlets who did sell to the obvious underage purchaser, was encouraging, although a nil result would have been ideal. Similar sting operations have been carried out in Turangi, Mangakino and rural off licence establishments within the district. The Police and Off-Licence Owners/Managers/Staff do enjoy a good healthy relationship in the Taupō Safe District, and the "Accord" corroborates and compliments this situation.



Taupō District Safe Community

24. ALCOHOL ACTION NZ

This is a group of concerned people throughout New Zealand, led by a Professor Doug Sellman from Christchurch.

He has toured the country over the latter part of 2009 and early 2010, giving addresses on “The 5 + Solution to the national alcohol crisis” and “Ten Things The Alcohol Industry Won’t Tell You About Alcohol”.

His group have encouraged responsible citizens to write submission to the Law Commission; with a view to having the Government change certain laws on Alcohol.

His 5 steps solution includes:

1. Raise Alcohol Prices

- Introduce a minimum price per unit of alcohol (primarily to reduce harmful drinking)
- Increase the current level of exercise tax on alcohol (to compensate for the harm)

2. Raise the purchase age

- Restore the minimum age for purchasing alcohol from any licensed premises to 20

3. Reduce the alcohol accessibility

- Outlets - Return Supermarkets and convenience stores to alcohol-free
- Hours - Restrict opening hours of all off-licences on a nationwide

basis from 10 am to 10 pm

- Restrict on-license premises from selling alcohol after 1am
- Provide for a standing extension to serve alcohol until 3am if the premises operate a one-way door policy, whereby patrons can remain on the premises, but new patrons cannot enter after 1:00am

4. Reduce marketing and advertising

- No alcohol promotion permitted through TV, radio, cinema, billboard or internet advertising.
- No alcohol promotion permitted through sponsorship or cultural or sporting events
- Limited advertising is permitted in printed media, but must be limited to messages that provide information directly related to the product rather than selling values or a lifestyle.
- Marketing of alcohol to youth is explicitly prohibited.

5. Increase drink-driving counter measures

- Lower the BAC limit from 0.08 to 0.05 for those 20 years and over.
- Lower the BAC limit to zero for those under-20 years.
- PLUS Increase treatment opportunities for heavy drinkers.

The Alcohol Action NZ put out regular newsletters and e-mail to members, and Press releases to newspapers, emphasising their point of view, and their most recent thrust is that Alcohol causes Violence and they are to hold a one day seminar in Wellington on the 23 March 2010. Binge or heavy drinking culture is unfortunately a fact of life in our communities and until we can change this, then the example we give to our youth will not alter, and their next generation will follow the leader etc. Taupō Safe District Project endorsed the 5 + Solutions, and the Project Manager – Safe Communities elected spokesman for Taupō, hence the inclusion of this forum as a Case Study.

Taupō District Safe Community

Alcohol is a mitigating factor in all silos of safety, injury and crime prevention methodology in place and to be instigated in the Taupō Safe District.

Like many other Cities, Towns and areas, Taupō Safe District Coalition is waiting the outcome of the Law Commission submissions to Government and to evaluate the changes to the law indicated as forthcoming. Once these have been made public, we can then adjust our programmes and initiatives accordingly to incorporate the new law, and set out to implement new projects emphasising the changes as a crime preventative, injury and safety measure where applicable.

We as a responsible, caring and overarching committee are looking forward to the challenge these changes will bring. We are confident that they will impact on the safety, injury and crime statistics, with the ultimate reduction our intended aspiration. No doubt the rest of New Zealand will hold similar views.

