



GREAT LAKE TAUPŌ
Taupō District Council

Broadband and mobile coverage survey

Welcome

We want to get better connected! And we need your help....

We want to know if you have broadband and cellular phone coverage to meet your needs.

By gaining a better understanding of broadband and mobile coverage across the district, we will be able to register our interest for having our district considered for improved broadband and/or mobile coverage.

The Government has set aside a potential \$360 million in funding to assist with expansions from the Rural Broadband Initiative (RBI), Ultra Fast Broadband (UFB) and Mobile Black Spots Funds. The funding will be split across three areas with \$100m to extend rural broadband, between \$152m and \$210m to extend ultrafast broadband, and \$50m to address black spots in the mobile network.

By answering this survey, you will help us strengthen our application to help us get better connected!

P.S. Don't forget to tell your neighbours! The more feedback the better!

The survey closes at 5pm on Wednesday, 27 May.



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Part one - internet connectivity

1. Do you have an internet connection?

Yes

No



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Internet connectivity

2. How do you connect to the internet?

- Broadband
- Dial-up



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3. Is your broadband connection via (please select);

- Fibre
- ADSL/VDSL (phone line)
- Satellite
- Wireless
- Mobile phone
- Don't know



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4. Which company is your internet provider?

5. Please rate your current connection;

- Very slow
- Slow
- Acceptable
- Fast
- Very fast

Comments

6. Do you know what download speed you currently get? You can test your speed here - www.speedtest.net

7. What do you use the internet for? You can tick more than one or all.

- Business
- Personal
- Educational
- All of the above

Other (please specify)

8. Does your current internet access let you do what you would like?

- Yes
- No

Comments

9. Why would you like better internet access?

10. Would you consider paying more for an improved service?

- Yes
- No
- Other (please comment)

11. With your current connectivity, are you able to consistently use any of the following?

- E-mail (with attachments)
- Basic internet browsing
- Software updates
- Online services e.g. banking (zero, MYOB etc.) and IRD online secure services
- Download content
- Stream online content e.g. TVNZ on Demand, Netflix, Youtube
- Social media e.g. Facebook, LinkedIn

Comments

12. Have you any other comments about your internet connectivity?



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Part two - cell phone coverage

13. Do you have good cell phone reception?

- Yes
- No

Comments

14. What network are you on?

- Vodafone
- Spark
- 2degrees
- Skinny
- Don't know

Comments

15. Does the lack of mobile coverage present any health and safety issues to you and your family or your farming/business operations?

- Yes
- No

Comments

16. Do you notice any 'black spots' when driving around the district?

- Yes
- No
- If yes, where are they?

17. Have you any other comments regarding your cell phone coverage?

18. Name and contact details (Please note, this information will only be used for the purposes of this project).

Name	<input type="text"/>
Address	<input type="text"/>
Town	<input type="text"/>
E-mail address	<input type="text"/>
Phone number	<input type="text"/>