

THANK YOU TAUPŌ DISTRICT!

WE ARE ALL in this together and it's great to see that most of us are keeping in our own bubbles.

The better we can continue to do this, the sooner we can emerge from it. We have a critical window to make a huge difference to New Zealand's future.

Hold fast. Keep positive. We know that these measures are the best thing we can do to break the chain. I know that these are unprecedented, uncertain and challenging times, but this strong action will save lives.

Please reach out to others by phone or online – in whatever safe way you can. Head out for fresh air – but keep in your bubble – at least two metres from others. We want to make sure that everyone has what they need to get through the next few weeks.

Following this lockdown period, our district will be a different place. We know there are tough times ahead, and we want to do everything we can to ensure we can get through as a community.

One thing we have done is make a commitment to the community to ensure there is a zero percent general rates increase for the 2020/21 year. To do this though, some tough decisions will need to be made.

We will be looking at delaying any projects, like the council administration building, that are not time critical, reassessing our current levels of service and make some hard decisions

to achieve this, but it is a goal we are 100 per cent committed to. The balance of course will be continuing to invest money in our local economy to help provide jobs.

For now though, the most important thing for us to focus on is maintaining our bubbles. Please also remember to be kind. We will never forget this period in our lives, but together, we can work to stamp out COVID-19 and save lives.

TAUPO DISTRICT MAYOR – DAVID TREWAVAS.

KEY CONTACTS AND SOURCES OF INFORMATION

- COVID-19 [covid19.govt.nz](https://www.covid19.govt.nz)
- Council services including rubbish and recycling [taupo.govt.nz](https://www.taupo.govt.nz)
- Healthline **0800 358 5453**
- Government helpline **0800 779 997**
- Waikato Civil Defence helpline **0800 800 405**
- Need to talk? Call or text **1737**
- Essential business enquiries essential@mbie.govt.nz or **0800 22 66 57**
- Reporting breaches of self-isolation NHCCselfisolation@health.govt.nz
- Reporting breaches of any Level 4 Alert restrictions [105.police.govt.nz](https://www.105.police.govt.nz)

COMMUNITY SUPPORT

IF YOU'VE LOST your job, can't work at the moment or your income has been reduced, you may be able to get a benefit or some other financial help from Work and Income. Please head to [covid19.govt.nz/government-actions/financial-support](https://www.covid19.govt.nz/government-actions/financial-support).

For people in our district, there is a freephone

0800 800 405 number which has been established for those struggling to get food, groceries, medication or other household goods and services.

The freephone service is available between 7am and 7pm daily, but does not replace other government helplines already in operation.

If you're not sure what other assistance may be available or don't know who to contact for help, visit [covid19.govt.nz](https://www.covid19.govt.nz) or call the free government helpline on 0800 779 997.

COVID-19 – OUR DISTRICT RESPONSE

LAST WEEK, THE Government declared a state of national emergency to ensure we could respond appropriately to COVID-19.

Civil Defence has mobilised and the district's Emergency Operations Centre (EOC) has been activated to support the response to COVID-19 at a district level.

A joint effort between South Waikato District Council and Taupō District Council, the team is working to identify the vulnerable in our communities and to coordinate the various volunteer groups that are helping out at this time.

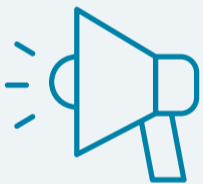
WANT TO HELP? PLEASE REGISTER!

ANY VOLUNTEER GROUP needs to register with Civil Defence so that we can all keep safe and coordinate our response, so if you wish to register just call 0800 ASK TDC (0800 275 832).

Even better, if you have the following information handy;

- Name of community group
- Key contact person
- Key contact persons mobile number, address and email
- A list of volunteers
- Awareness of the five key points for:
 - Safe practices
 - Age appropriate
 - Vulnerable groups – who are they targeting
 - Volunteer integrity
 - Whanau first
- Distribution venue
- Awareness of Health and Safety measures including in regard to COVID-19

REPORTING ALERT LEVEL 4 BREACHES



YOU ARE ABLE to report any COVID-19 Alert Level 4 restriction breaches to Police by completing an online form.

Please use the online form instead of calling Police. This helps keep lines available to people that need urgent help, and will help ease the load on the non-emergency phone number. The online form can be found at <https://www.police.govt.nz/105support>.

You can use the online form to report isolation breaches or cases of businesses continuing to operate when they are not part of the essential workforce.

EASTER INFORMATION

COUNCIL'S KERBSIDE RUBBISH collection will go ahead on Good Friday. However, just a reminder that there will still be no recycling collections.

All landfill and transfer stations will be closed on Good Friday.

Supermarkets will be required to close as usual on Good Friday but will be able to open on Easter Sunday.



RUBBISH AND RECYCLING IN OUR DISTRICT

REMINDER EVERYONE THAT only kerbside rubbish is being collected during the lockdown period. Please stockpile recycling until the lockdown is lifted.

Our landfill and transfer stations across the district are open, however, they are only accepting bagged rubbish. No trailer loads. No greenwaste. This is to help minimise contact for our staff and reduce the need for people to leave their homes. Please only come to these facilities if it is essential to do so.

GREAT LAKE TAUPŌ
Taupō District Council

Stay in your bubble

We Stay Home

