



There's a lot to know about what's happening across the Taupō District over the festive season, so here is some information you might find useful. You can also head to our website where you will find special holiday information [taupo.govt.nz/holidayinfo](http://taupo.govt.nz/holidayinfo).

From all of us at Taupō District Council, have a Merry Christmas and a Happy New Year!

## MESSAGE FROM THE MAYOR

ON BEHALF OF Taupō District Council staff and councillors I'd like to wish everyone the very best for the holiday season. I hope you are all able to have a much-deserved break, following such a challenging year.

We are so lucky in this part of the world to be able to enjoy our backyard and get out and explore our beautiful country. That is down to the incredible community spirit you showed during the Covid-19 lockdown period.

We all had a part to play in stopping the spread of Covid-19 and I am incredibly proud of what we managed to achieve across our district and across the country.

Yes, our borders remain closed to international visitors, but that gives us all the more reason to back our local businesses and tick off those places we've always wanted to visit. There is so much on offer across our district alone, so make sure you get out and about this summer and experience something new.

Please take care on our roads and out on the water, so that we can all be sure that we get home safe and sound and enjoy what is hopefully a much brighter 2021 in our little piece of paradise.

Mayor David Trewavas



AS THE DISTRICT fills up with visitors and temperatures rise, demand for water increases dramatically.

Last year, we saw a significant increase in demand across the district in January and we are expecting a similar increase this year, so we are asking residents to act now to reduce demand.

With Level 1 water restrictions currently in place, please only water your garden and lawn every second day (using the odds and evens system based on your street address). This applies to fixed sprinklers only. Hand held hoses can be used at any time.

For other ideas on ways to be water wise head to our website [taupo.govt.nz](http://taupo.govt.nz).

## OUR HOLIDAY CUSTOMER SERVICE HOURS

WE HAVE INCREASED our opening hours over the holiday period and will only be closed Christmas Day.

Our Taupō i-SITE and Customer service centre at 30 Tongariro Street will be open the following hours over the holiday season:

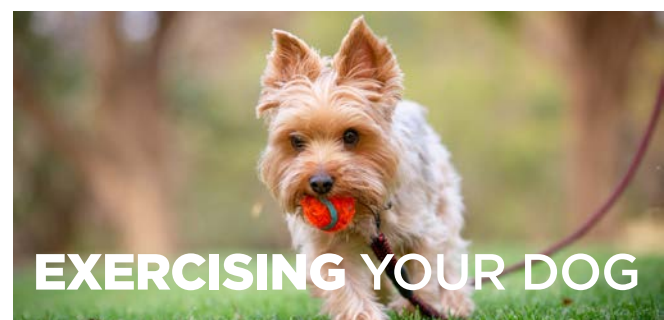
- Thursday December 24: 9am – 3pm
- Christmas Day: CLOSED
- Boxing Day – Monday December 28: 10am – 4pm
- Tuesday December 29 – Thursday December 31: 9am – 4.30pm
- Friday January 1 – Monday January 4: 10am – 4pm
- Tuesday January 5 – Friday January 8: 9am – 4.30pm
- Saturday January 9 Return to normal hours (weekends 10am – 4pm in January)

Our Turangi i-SITE and Customer service centre at 1 Ngaweka Place will be open the following hours over the holiday period:

- Thursday December 24: 10am-3pm
- Christmas Day: CLOSED
- Boxing Day – Monday December 28: 10am – 1pm
- Tuesday December 29 – Thursday December 31: 10am – 4pm
- Friday January 1 – Monday January 4: 10am – 1pm
- Tuesday January 5 – Friday January 8: 10am – 4pm
- Saturday January 9: Return to normal hours

Head to our website for further information on all of our customer service centres and call centre hours.

For any other information phone 0800 ASK TDC (0800 275 832), go online to [taupo.govt.nz](http://taupo.govt.nz) or contact us via e-mail [info@taupo.govt.nz](mailto:info@taupo.govt.nz).



## EXERCISING YOUR DOG

OUR AIM IS to balance the needs of dogs and their owners, while minimising any potential danger, distress or nuisance to the community and environment.

There are a number of designated areas where dogs can be exercised freely off the leash. We encourage owners to let their dogs free if they can control them by a call or whistle. A handy map of dog exercise areas across the district as well as all dog restricted and prohibited areas can be found on our website.

Please also be aware our doggy doo bag dispensers around the district are not being refilled until further notice, due to significant shipping delays as a result of Covid-19. We ask that you keep this in mind when you are heading out with your pooch. Using things like bread bags or veggie bags is great way to reduce waste and clean up after your fur baby at the same time. There are also bags available for purchase at the supermarket.



## KERBSIDE COLLECTIONS

REMEMBER IT'S A super busy time for our contractors over the holiday period with larger volumes of rubbish and recycling than usual to pick up, especially cardboard! Extra trucks and staff will be working - you may see two trucks picking up your recycling during the busiest times – but collections are likely to run later in the day than usual. Thanks for your patience!

Please have your rubbish and recycling kerbside by 7.30am on the day of collection. Remember, only plastic types 1 and 2 can be recycled – all other plastic goes in the rubbish. Please flatten cardboard boxes and remove lids from washed plastic bottles to help our hardworking contractors.

## COLLECTION DAYS

Christmas Day falls on a Friday this year, which means the usual Friday collection will be brought forward one day to Thursday, December 24. All other collection days throughout the holidays will continue as normal. There are no changes to kerbside collections over the New Year period.

**COLLECTION DAY CHANGES:**  
Friday, December 25 – To be collected one day earlier on Thursday, December 24.  
All other collection days remain the same.

## TRANSFER STATIONS

All refuse transfer stations will be closed on Christmas Day. Otherwise, the Broadlands Road Landfill and Transfer Station will be open Monday – Friday 8am to 5.30pm and Saturday – Sunday (and other public holidays) 8am to 6pm.

For more information about transfer stations across the district please head to our website [taupo.govt.nz/holidayinfo](http://taupo.govt.nz/holidayinfo).

## GOOD THINGS ARE COMING TO TAUPŌ

As part of the government-funded Taupō Town Centre Transformation project we're:

- Creating jobs | Stimulating the economy |
- Transforming our public places | Attracting people to stay longer, invest more, and enjoy our beautiful district

Find out more at [taupo.govt.nz/towncentrereformation](http://taupo.govt.nz/towncentrereformation).

@ Email your elected members at [councillors@taupo.govt.nz](mailto:councillors@taupo.govt.nz)





# connect

Special edition



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Taupō District Council

COMMUNITY NEWS WITH TAUPŌ DISTRICT COUNCIL 24 DECEMBER 2020



## POOLS ACROSS OUR DISTRICT

### AC BATHS

**THE AC BATHS will be open over the holiday period, except Christmas Day, with slight changes to hours on other public holidays. We will also be closing at 3pm on Christmas Eve.**

- Thursday December 24: 6am – 3pm
  - Christmas Day: CLOSED
  - Boxing Day: 9am – 7pm
  - Sunday December 27 – Wednesday December 30: Normal opening hours\*
  - Thursday December 31: 6am – 5pm
  - Friday January 1: 9am – 7pm
  - Saturday January 2 onwards: Normal opening hours\*
- \*Normal opening hours: Monday – Friday 6am to 9pm; Saturday, Sunday and public holidays 7am to 7pm

### TURANGI TURTLE POOLS

**The Turangi Turtle Pools will be closing at 3pm on Christmas Eve, reopening again on Boxing Day from 12pm to 6pm.**

Normal opening hours will resume on Sunday December 27. These are: Monday – Thursday 8.30am – 6pm and Friday, Weekends and public holidays 10am – 6pm

### MANGAKINO COMMUNITY POOL

**The Mangakino Community Pool is open daily from 12.30pm to 4.30pm.**

It will be closed Christmas Day. Tickets can be bought from the Mangakino Service Centre or Ata's Bar and Eatery, and then presented when entering the pools. Entry tickets cannot be purchased at the pool.

## ANIMAL MANAGEMENT AND NOISE CONTROL

**REGULATORY SERVICES LIKE animal management and noise control will be available over the holiday period. They can be contacted through the regular after-hours phone service on 07 376 0899 or 0800 ASK TDC.**

Please be a good neighbour and help everyone to enjoy the holiday season by keeping noise to a minimum and informing your neighbours of any gatherings in advance. Turn down the noise at a reasonable hour and remember that bass levels can be more of a nuisance than volume.



## LIMS AND CONSENTS

Applications can still be made online, but please be aware that LIMS, Building and Resource consents will not be processed between December 20, 2020 and January 10, 2021. These are considered non-working days under legislation.



## TAUPŌ DISTRICT LIBRARIES AND MUSEUM

**ALL TAUPŌ DISTRICT Libraries and the Taupō Museum will close at the earlier time of 3pm on Christmas Eve.**

Our Taupō District Libraries will also be closed all public holidays and the Monday following public holidays. See a full list of opening hours at each library over the festive season on our website.

The Taupō Museum will be open every day from 10am to 4.30pm, apart from Christmas Day. To find out what's on at the museum head to [taupo.govt.nz/community/taupo-museum](http://taupo.govt.nz/community/taupo-museum).

## ALCOHOL BAN AREAS IN OUR DISTRICT

**WE WANT YOU to have fun this New Year period, but it's important to do it safely and be responsible.**

Over the New Year period from 12 noon December 27 until 7am January 4 there is an alcohol ban that covers both the Taupō and Turangi town centres, Hipapatua Reserve (Reid's Farm) and all lakefront reserves across the district. A permanent alcohol ban also applies to the Mangakino town centre between 7pm Friday and 7am Sunday as well as public holidays.

A permanent alcohol ban is also in place at Otumuheke Stream bathing area in Spa Park which applies 24 hours a day, every day.

Outside of this period, a permanent alcohol ban applies to the Taupō town centre between 4pm Thursday and 7am Monday, as well as public holidays.

For more information head to [taupo.govt.nz/holidayinfo](http://taupo.govt.nz/holidayinfo).



## NEW YEAR'S DAY LITTER PICK-UP

We all love living and visiting our district so why not take the opportunity on New Year's Day to get together with friends and family and continue to look after the place we love?! Join our team on Friday, January 1 between 8am and 10am at the Lakefront Reserve (opposite Taupō Mini Golf). We'll make our way along the lakefront, picking up glass, cans, microplastics and anything else that shouldn't be there. And after picking up litter, there will be delicious pancakes for everybody! You are welcome to show up at any time through until 10am and stay for as little or as long as you want. Gloves and equipment will be provided. We recommend wearing closed toe shoes or gumboots for areas where the water level is high.

We remove **150 tonnes of waste** every year from our sewers.

Help keep our wastewater system working - DON'T FLUSH:

- X Sanitary items
- X Wet wipes
- X Cigarette butts
- X Fats & oils



That's **194** boats every year.

GREAT LAKE TAUPŌ Taupō District Council



THE GREAT LAKE TAUPŌ

# BIG BANG

NEW YEAR'S EVE

— 31.12.20 | 7PM - MIDNIGHT | FIREWORKS DISPLAY —

Welcome in 2021 in style with family friendly activities, music, games and two fireworks displays! Taupō's Big Bang Fireworks Display is fun for the whole whanau! Admission is free.

UŪWHARETOA Taupō District Council

EVENTS CAPITAL Taupō District Council